

**Oracle® Hospitality Cruise Shipboard
Property Management System**
DGS ResOnline User Guide
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Preface

The DGS ResOnline module acts as an interface between Oracle Hospitality Cruise Fleet Management (FMS) and Oracle Hospitality Cruise Shipboard Property Management System (SPMS) to transfer guest reservations information, which include Shore Excursion booking, Special Requests, Gift orders and others. The data are imported using an Extensible Markup Language (XML) format, based on the available mapping fields.

Audience

This document is intended for application specialist and users of Oracle Hospitality Cruise Shipboard Property Management System.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL: <https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
March 2017	<ul style="list-style-type: none">• Initial publication.
May 2018	<ul style="list-style-type: none">• Removed SQL Log Statement
January 2019	<ul style="list-style-type: none">• Added new parameter

Prerequisite, Supported Systems, and Compatibility

This section describes the minimum requirement to run DGS ResOnline module.

Prerequisite

- Administration.exe
- Tools.exe
- DGS Resonline.exe

Supported Operating Systems

- Microsoft Windows 7 – 32 bit System / x64 bit System
- Microsoft Windows 8 – 32 bit System / x64 bit System
- Microsoft Windows 10 – 32 bit System / x64 bit System

Compatibility

SPMS version 8.00 or later. For customer operating on version below 8.00, database upgrade to the recommended or latest version is required.

1 System Parameter

This section describes the parameter required to run DGS ResOnline module and these parameter is setup in Administration, System Setup, Database Parameter.

PAR_GROUP General

Table 1-1- PAR_Group General

PAR NAME	PAR VALUE	Description
Allow overwrite posted pre posting	0 0 – Disable 1 1 – Enable	0 - Do not allow update PPS when PPS_POS_ID > 0 1 - Allow Update PPS when PPS_POS_ID > 0 and POS_CLOSED=0
Number of day before embarkation alert	Number of day	The system sends an alert e-mail for change less than x days before embarkation
Stop Cancelled Reservation update X days before embarkation		This setting define the number of days to stop the cancelled reservations update before embarkation.

Interface Parameters

Apart from enabling the above System Parameters, the program also requires an Interface Parameter Settings to further define and manage the information to be transferred to SPMS. The Interface Parameter are categorized into three subtabs in DGS Resonline, Settings tab.

- Parameters: All Setting for data Transfer from FMS. Refer *Table 1-2 - DGS ResOnline Parameters* for detail description of the parameter.
- Parameters 1: All Setting for data Transfer from FMS (Continuous).
- Alert E-Mail List: An alert email list use inform user of the transferred reservation status.

Information's transferred from FMS to SPMS is dependent on these settings.

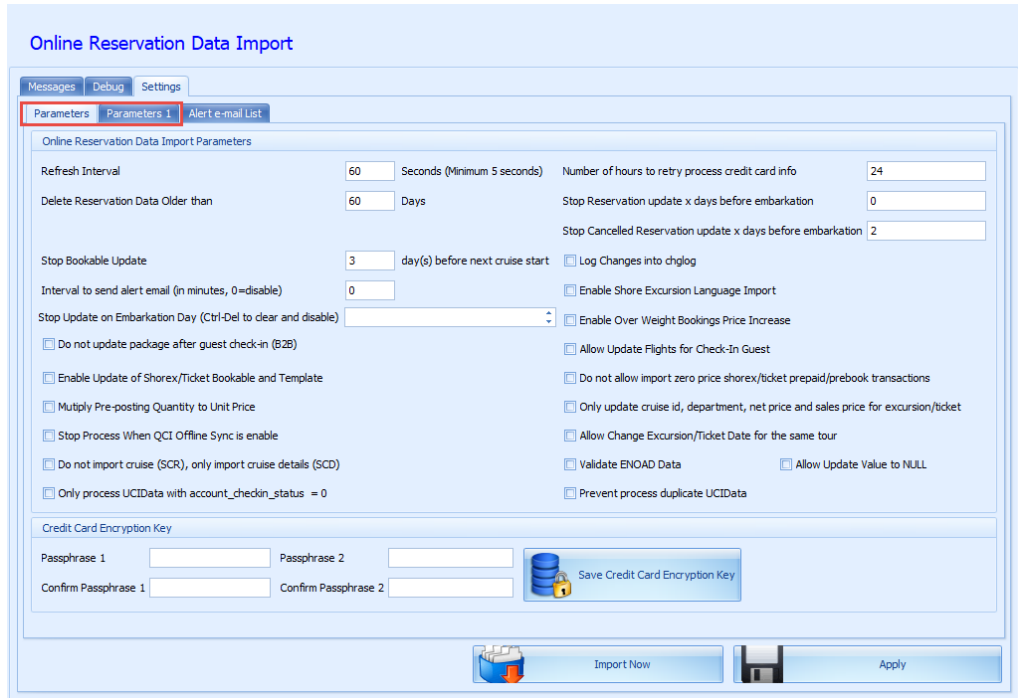


Figure 1-1 - DGS ResOnline Parameter screen

Table 1-2 - DGS ResOnline Parameters

Parameter	Description
Refresh interval by seconds	Refresh intervals to obtain new data to transfer if any. Default minimum interval is 15 Seconds.
Delete reservation Data Older than x days	<p>Minimum setting is 7 days and below process are the process.</p> <ol style="list-style-type: none"> 1. The system removes messages from Reservation that has status = 3 and Reservation modification date < system date – x days. 2. Remove Reservation Response data (RSP) based on RSP_MODDATE compared against x days. 3. Remove Reservation Details Log (RSD) based on RSD_RSL_ID IN (SELECT RSL_ID FROM RSL WHERE (RSL_EMB_E IS NOT NULL AND RSL_EMB_E < DATE (SYSTEM DATE - X DAYS) OR (RSL_EMB_E IS NULL AND RSL_MODDATE < DATE (SYSTEM DATE - X DAYS)) 4. Remove Reservation Update Log (RSL) - WHERE (RSL_EMB_E IS NOT NULL AND RSL_EMB_E < TO_DATE('2016-07-12', 'YYYY-MM-DD')) OR (RSL_EMB_E IS NULL AND RSL_MODDATE < TO_DATE('2016-07-12', 'YYYY-MM-DD'))
Stop Bookable Update x days(s) before next cruise start	Stop any shore excursion and bookable ticket update x days before the start of next cruise. This change only affects shore excursion bookable and template for future cruise.

Parameter	Description
Interval to send alert email (in minutes, 0=disable)	Define the interval to send an alert email, based on email list define in 'Alert e-mail List' tab. 0 = disable send alert email.
Stop Update on Embarkation Day (Ctrl+Del to clear and disable)	Define the time to stop an update on embarkation day. Press Ctrl+Del to clear the time value.
Do not update package after guest check-in (B2B)	Stops update of package for checked-in guest, and is only applicable to back to back guest.
Enable Update of Shorex/Ticket Bookable and Template	Allow update of shore excursion/bookable ticket tour and template. This rule depend on the "Stop Bookable update x day(s) before next Cruise start".
Multiply Pre-posting Quantity to Unit Price	Multiplies the pre-posting quantity to unit price for input to PPS_TOTAL field. Additional configuration is require in Administration module, Database Parameter.
Stop Process When QCI Offline Sync is enable	This function pauses the Resonline updates when the QCI Offline Sync process is enabled and resume when QCI Offline Sync stop running.
Do not import cruise (SCR), only import cruise details (SCD)	Flag to only import System Cruise Days Information, excluding Cruise Itineraries.
Only process UCIData with account_checkin_status = 0	Flag to <i>only</i> process UCIData with status Registration not complete. ACCOUNT_CHECKIN_STATUS=RES_RGN_COMPLETE = 0
Number of hours to retry process credit card info	Define number of hours to retry processing of the credit info in DGS.
Stop Reservation update x days before embarkation	Stops reservation update x days before of embarkation date.
Log Changes into chglog	Log changes made into change log table.
Enable Shore Excursion Language import	Enable import of Language from shore excursion.
Enable Over Weight Bookings Price Increase	Enables price increase by % set in Parameter for Overweight booking.
Allow Update Flights for Check-In Guest	Enable the flight info update for Check-In Guest.

Parameter	Description
Do not allow import zero price shorex/ticket prepaid/prebook transactions	Disable the import of shore excursion prepaid/pre-book transactions with zero pricing.
Only update cruise id, department, net price and sales price for excursion/ticket	Only allow update of cruise id, department, net price and sales price for excursion only.
Allow Change Excursion/Ticket Date for the same tour	Enable changes made to tour/ticket of the same record even though the booking date is different.
Validate ENOAD Data	If the option is enabled, upon importing reservation data, the system validates Electronic Notice of Arrival/Departure (ENOAD) data and insert as Import Warning if any of the ENOAD data is missing. The ENOAD data validation warning is viewable from ResOnlineViewer application, Import warnings.
Allow Update Value to NULL	Allow change of Excursion or Ticket Date for same tour.
Prevent process duplicate UCIData	Enable update of value to NULL when this flag is checked.
Parameters 1 tab	
Allow Field Update for B2B Guest : Disembarkation Date	Enable additional fields to be updated for back to back guest, even after guest has checked in.

The system is capable of transferring eight different types of messages (MSSG_NOTES) using Resonline and they are:

1. UCIData - Reservation record
2. ReservationsData - Reservation record
3. DataDefinition – All field settings in Shore Excursion and Ticket description.
4. ItinData - Cruise Itinerary
5. CAMVisitor - Visitor Info
6. SPMSConfig - SPMS Configuration setup
7. Transferstatuslog - Summary of Transaction status
8. FCEVENT – Field setting used in Event module

The system updates the reservation messages (RESERVATION_MSGS) table with one of this status after a successful import.

1. MSSG_STATUS = 2 (New record that Resonline processes)
2. MSSG_STATUS = 3 (Successfully processed)

-
3. MSSG_STATUS = 5 (RESERVATION_RES_ID in XML <> RESERVATION_RES_ID in RESERVATION_MSGS table)
 4. MSSG_STATUS = 6 (Current reservation is older than previous, request for resend)
 5. MSSG_STATUS = 7 (No Future cruise created in system)
 6. MSSG_STATUS = 8 (Failure)

2 Required Parameters

This section describes the configuration of DGS ResOnline.

Setting up Parameter

1. Login to **DGS Resonline** and navigate to **Settings** tab.
2. Select the sub-tab and check the desire checkboxes, and then click **Apply** to save.
3. Restart the application to refresh the changes.

Changes made to the settings only take effect after an application restarts.

Setting up Alert e-mail List

The Alert e-mail List notifies users of the changes made to the reservation by sending an email to users listed in the alert list. Before you use this feature, additional setup in Administration module is required.

Setting up Email Server

1. Login to **Administration module** and select **System Setup, Database Parameter** from the drop-down menu.
2. In the Database Parameters Setup window, available Parameters are grouped by function groups on the left pane. Expand the container by clicking the plus (+) key or navigate to the **Quick Search** section, then enter the parameter name '*Promo*' in **Group/Name** field and then click **Search**.

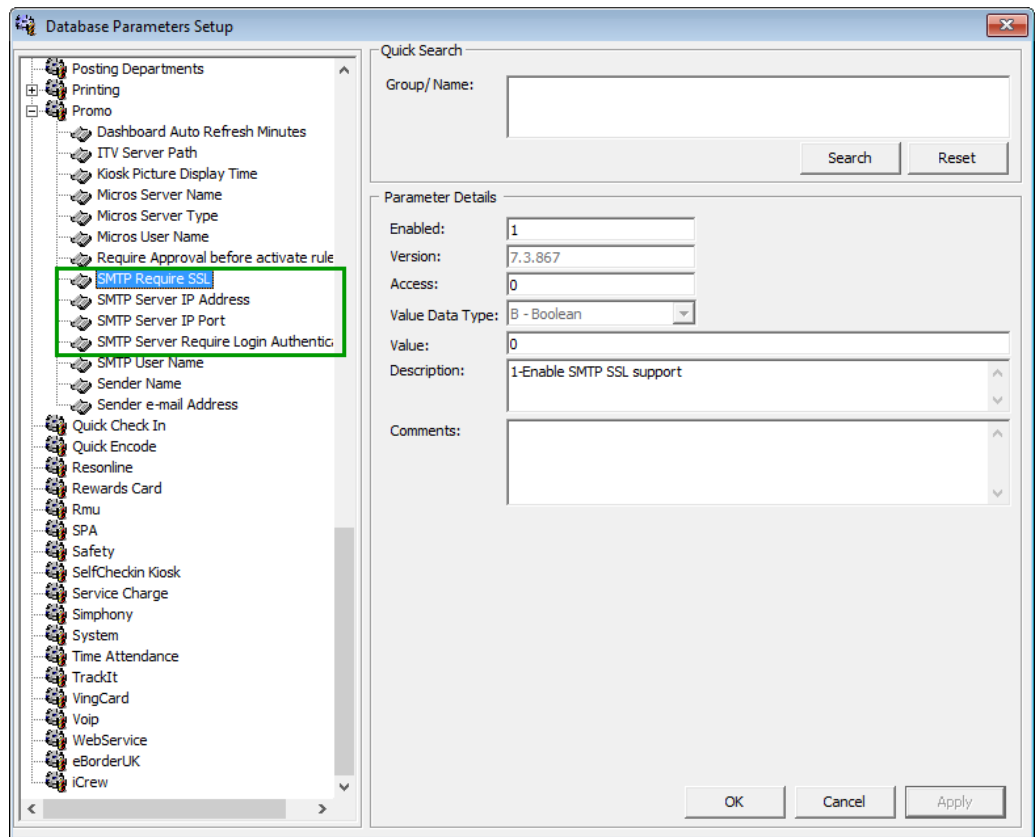


Figure 2-1 - Email server parameters

3. Enter the correct information in the following parameters and click **Apply** at each of the parameter.
 - **SMTP Server IP Address:** Enter the email server IP address.
 - **SMTP Server IP Port:** Enter the email server port. Default port value is 25.
 - **SMTP Server Require Login Authentication:** Set the Value to 1 if it requires login authentication.
 - **SMTP User Name:** Enter a valid email user account for login
 - **SMTP User Password:** Enter the password for the email user account
4. Exit the program when update completes.

Inserting Email Alert Report Template Script

The email alert uses a report template to send the alert and this templates are uploaded using an SQL script.

1. Open MS-DOS command prompt with **Run as Administrator**
2. At the command line, type SQLPLUS and then press the **Enter** key.
3. Enter the SQL System username and password.
4. At the SQL command-line, enter the following command '**@"<file location + file name">'**. For example '@"C:\temp\Resonline Email Alert.sql"'.
5. Press **Enter** to execute the script, and then exit SQL command and close the MS-DOS command prompt.

Uploading Email Alert Report Template

1. Login to **Administration** module and select **System Setup, Report Setup** from the drop-down menu.
2. At the Current Reports List, Resonline group, right-click and select **Add Report**.
3. Navigate to the right pane of the screen and select **Upload New Report (Load Variables From the Report Template)** or **Upload Report** and then search for the .RPT file on your local drive if you are uploading a report template.
4. In the Report Details section, enter the following:
 - a. **Report ID:** Unique ID of customized report.
 - b. **Report File Name:** Crystal Report file name, for example, testreport.rpt
 - c. **Report Title:** Report name to show in Current Report List.
 - d. **Report Access:** User Access Rights allowed to view/print the report.
 - e. **Report Sort:** Sort order of the report within the assigned report group.
 - f. **Report Group:** Group where this report belongs to. Select from the drop down menu.
 - g. **Report Comments:** Additional comments/information pertaining to this report.

The screenshot shows the 'Reports Setup Details' window. The 'Default Standard' tab is active. At the top, there are three buttons: 'Upload New Report (Load Variables From the Report Template)', 'Export to Crystal', and 'Upload Report'. Below these is a text box explaining report import/export. The main area is divided into sections: 'Report Details' (with fields for Report ID, Report File Name, Report Title, Report Access, Report Sort, Report Group, and Report Comments), 'Print Default' (with fields for Printer Type, Number of Copies, and Orientation), 'SQL' (with a Database SQL field), and 'Selection Formula' (with Crystal Selection Formula and Formulas fields). At the bottom, there is a status bar showing 'File loaded:paxbynationbreak.rpt', an 'Add New Report' button, and 'Save' and 'Cancel' buttons.

Figure 2-2 - Reports Setup Details screen

5. At the **Print Default** section, select the printer type and print orientation from the drop-down list, and then enter the number of copies to print.

- Click **Save** to add the report to the list, and **OK** at the Save New Report prompt. The newly loaded report template is shown at the bottom of the screen.

Setting up Email Alert List

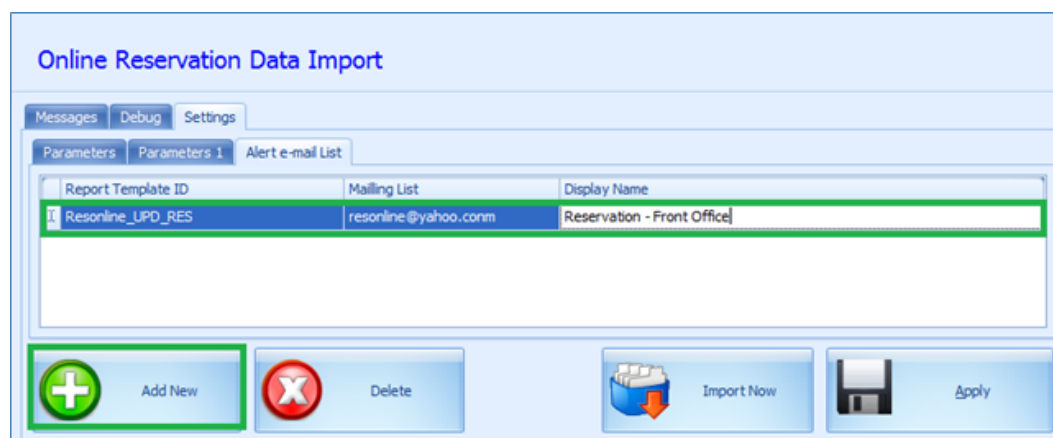


Figure 2-3 - Email Alert List

- Login to **DGS ResOnline** and navigate to **Settings, Alert e-Mail List** tab.
- Click **Add New** to insert a report entry.
- Insert the **Report ID** from report setup into **Report Template ID** and add the **Mailing List** and **Display Name** in the grid. Use a semicolon “;” to separate multiple email address, if any.
- Click **Apply** to save the changes.
- Repeat the above steps to add more report for other department.

The Alert E-Mail Template settings are save to AlertEMail.xml in Public Documents folder C:\Users\Public\Documents\Oracle Hospitality Cruise
- The Alert e-Mail sent is based on the parameter stored in OHCSettings.par [#Res Online Data Import.Parameter.LastSendRspID=xxxxxxx#] that references to the last alert sent ID.
- Copy the **OHCSettings.par** from the Oracle Hospitality Cruise folder of the ResOnline Interface PC to the new PC that you intend to run DGS ResOnline application.

If the [#Res Online Data Import.Parameter.LastSendRspID=xxxxxxx#] on the next PC is reset or starts from zero, the application then resend all previously sent alert.

Setting Up Mapping Field for Alert e-Mail

Besides configuring the e-Mail server and adding user email accounts to the alert list, you are required to define the trigger fields for alerts in ResOnline Viewer. Refer to [ResOnline Viewer User Guide - Configuring a View with Field Mappings](#) section for details.

Setting Up Multiply Pre-posting Quantity to Unit Price

This parameter enables the imported prepaid posting amount to be shown in the guest invoice by the unit price x quantity. Usage of this parameter would require an additional setting in Administration module and the Multiply Pre-Posting Quantity to Unit Price is checked in DGS ResOnline.

1. Login to **Administration module** and select **System Setup, Database Parameter** from the drop-down menu.
2. In the Database Parameters Setup window, available Parameters are grouped by function group on the left pane. Expand the container by clicking the plus (+) key or navigate to the Quick Search section, then enter the parameter name 'General' in **Group/Name** field and then click **Search**.
3. Select the **Default Prepaid System Account** and insert the credit department code in the value field. The credit department code must start with 'S'. For example: S9185 for Prepaid account.
4. Click **Apply** to save the changes.

Enabling 'Log Changes into chglog'

Once the change log parameter is checked in DGS ResOnline, you are required to define the change log trigger fields Tools.exe. Refer [Tools User Guide](#) for to setup the mapping fields.

DGS Prioritization

The application supports data import prioritization by processing record sequence of bigger value first and then the NULL value last. The sequence value references to the XML file where 'RESERVATION_MSGS > PRIORITY_VALUE'.

3 Enabling Multi Thread Process

The following section describes the setup and usage of DGS ResOnline Multi Thread Process, an enhanced feature that manages the performance.

Setting Up OHCSettings.Par

In addition to the above parameters settings within DGS ResOnline, additional parameters is added to further manage the performance process. These settings are to be inserted to the beginning of the OHCSettings.Par file, manually.

```
[#Res Online Data Import.Parameter.LogLevel=3#]
```

- Define the type of information to show on screen as well as in DGS log file.
 0. No logs. Does not login into the database at application tier as well as database tier and nothing are not shown in UI.
 1. Error on critical information only
 2. Critical and important information - error and processing status only.
 3. All information

```
[#Res Online Data Import.Parameter.ThreadCount=4#]
```

- Define the number of threads to process DGS records

```
[#Res Online Data Import.Parameter.MemoryLimit=1000000#]
```

- Define the memory usage limit and value is in Kilo Byte;
- The default value is 1000000 if parameter does not exist in OHCSettings.par.
- The minimum value is 500000.

```
[#Res Online Data Import.Parameter.LogCommitCount=100#]
```

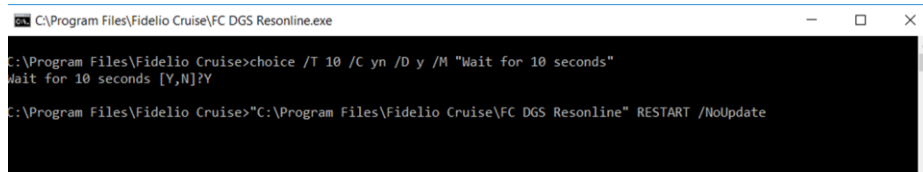
- Define the log commit count allowed.
- Default is 100 if parameter does not exist in OHCSettings.par.
- The minimum value is 100.
- The bigger the value is, commit process is faster but performance is slower and uses less memory.

Validating the Parameter value

Based on the value defined in above parameters, results returned by the system are shown in below examples.

ThreadCount = 4

In Action and Description column, processing records are shown in below thread No 8, 9, 10 and 11 per the number of thread indicated.

A screenshot of a Windows command prompt window titled "C:\Program Files\Fidelio Cruise\FC DGS Resonline.exe". The window contains the following text:

```
C:\Program Files\Fidelio Cruise>choice /T 10 /C yn /D y /M "Wait for 10 seconds"
Wait for 10 seconds [Y,N]?Y
C:\Program Files\Fidelio Cruise>"C:\Program Files\Fidelio Cruise\FC DGS Resonline" RESTART /NoUpdate
```

Figure 3-3 - Program restart prompt

Process Log

The Process log other than runtime errors are no longer shown on screen in Message tab and log entries are viewable from C:\Program Files (x86)\Oracle Hospitality Cruise\ResOnlineDataImport_YYYYMMDD.txt.

4 Processing Data Import

The interface synchronizes data based on the refresh intervals specified in parameter setting, hence manual import process is not required. However, there may be occasion that a manual intervene may take place and the steps are describe in the section below. Data are imported using an XML format, based on the mapping fields defined in mapping table. Please contact Oracle Customer Support to obtain a copy of the mapping table.

Importing Data

1. Launch **DGS ResOnline**.
2. Update the **Parameters** in **Settings, Parameter** tab if any, and restart the application.
3. Click **Import** to process manual data import.
4. Navigate to Messages tab to view the number of records processed or any other transactions, updates that took place, depending on the parameters defined.

Changing Credit Card Encryption Key during Import

The system uses the default SPMS encryption key if the field is left blank during import, unless an encryption key is entered in the Credit Card Encryption Key section.

The screenshot displays the 'Online Reservation Data Import' web interface. At the top, there are tabs for 'Messages', 'Debug', and 'Settings'. Below these, there are sub-tabs for 'Parameters', 'Parameters 1', and 'Alert e-mail List'. The main content area is titled 'Online Reservation Data Import Parameters' and contains various configuration options with input fields and checkboxes. A green box highlights the 'Credit Card Encryption Key' section, which includes four input fields: 'Passphrase 1', 'Passphrase 2', 'Confirm Passphrase 1', and 'Confirm Passphrase 2'. To the right of these fields is a 'Save Credit Card Encryption Key' button with a lock icon. At the bottom of the interface, there are two large buttons: 'Import Now' (with a blue folder icon) and 'Apply' (with a floppy disk icon). Both the 'Apply' button and the 'Credit Card Encryption Key' section are highlighted with green boxes.

Figure 4-1 - Credit Card Encryption Key

To update the encryption with new passphrase,

1. Navigate to **Settings, Parameters 1** tab, and then **Credit Card Encryption Key** section.

2. Enter the new passphrase in **Passphrase1** and **Passphrase2** field.
3. Re-enter the same passphrase in **Confirm Passphrase 1 and 2** field, then click **Save Credit Card Encryption Key**.

Sample Process Messages

Below are some samples of the process message based on the parameters defined.

Sample XML File

Below is the sample information of the XML file.

```
<FCResOnLine:DataSetReservations
xmlns:FCResOnLine="http://www.fcruise.com/schemas/FCResOnLine/D
ataSetReservations.xsd">
  <MESSAGE_TYPE
xmlns="http://www.fcruise.com/schemas/FCResOnLine/DataSetReserv
ations.xsd">
    <MSSG_CONTENT>RESERVATIONS</MSSG_CONTENT>
    <MSSG_XFRSHIP>22</MSSG_XFRSHIP>
    <RESERVATION>
      <RESERVATION_RCDID>12908120</RESERVATION_RCDID>
      <RESERVATION_XFRSHIP>22</RESERVATION_XFRSHIP>
      <RESERVATION_XFRSTATUS>I</RESERVATION_XFRSTATUS>
      <RESERVATION_RCDMODDATE>2016-10-04T16:45:59-
08:00</RESERVATION_RCDMODDATE>
      <RESERVATION_RES_ID>13661366</RESERVATION_RES_ID>
      <RESERVATION_PAX_GUID>J000-J535-ibne-0000-00000000-
0000000066078555</RESERVATION_PAX_GUID>
      <RESERVATION_TYPE>C</RESERVATION_TYPE>
      <RESERVATION_CABIN>1005</RESERVATION_CABIN>
      <RESERVATION_CABIN_SHARING>N</RESERVATION_CABIN_SHARING>
      <RESERVATION_STATUS>A</RESERVATION_STATUS>
      <RESERVATION_EMBARK>2016-11-
17T00:00:00</RESERVATION_EMBARK>
      <RESERVATION_DEBARK>2016-11-
18T00:00:00</RESERVATION_DEBARK>
      <RESERVATION_BOOKINGNO1>9M4JMJ</RESERVATION_BOOKINGNO1>
      <RESERVATION_BOOKINGCODE>G</RESERVATION_BOOKINGCODE>
      <RESERVATION_BOOKINGDATE>2016-10-
22T00:00:00</RESERVATION_BOOKINGDATE>
      <RESERVATION_V_GUESTID>13661366</RESERVATION_V_GUESTID>
      <RESERVATION_VIP>N</RESERVATION_VIP>
      <RESERVATION_GROUP_ID>GTN12345</RESERVATION_GROUP_ID>
      <RESERVATION_ACATEGORY></RESERVATION_ACATEGORY>
      <RESERVATION_PCATEGORY>VA</RESERVATION_PCATEGORY>
      <RESERVATION_PRODUCT>NN</RESERVATION_PRODUCT>
      <RESERVATION_PREPRODUCT>HALW
from:SEA</RESERVATION_PREPRODUCT>
      <RESERVATION_CRUISE_FARE>0</RESERVATION_CRUISE_FARE>
```

```

<RESERVATION_TRAVEL_TYPE>C</RESERVATION_TRAVEL_TYPE>
<RESERVATION_PPD_TAG>PAXGEN</RESERVATION_PPD_TAG>
<RESERVATION_OPERATOR>0</RESERVATION_OPERATOR>
<RESERVATION_AGENTID>26895164</RESERVATION_AGENTID>
<RESERVATION_CREDITLIMIT>0</RESERVATION_CREDITLIMIT>

<RESERVATION_EMBARKPORTCODE>BILBA</RESERVATION_EMBARKPORTCODE>

<RESERVATION_DEBARKPORTCODE>BOIL</RESERVATION_DEBARKPORTCODE>

```

Refresh Interval

Below messages shows the system constantly checks for new records to process every 60 seconds intervals or per user define.

Date	Action	Description
06/12/2016 11:00:19 AM	Message	1-396595125-Interface Started - (8.00.0.0002)(LHOH-MY)(10.181.60.110) 06/12/2016 11:00:19 AM Memory Usage: 56,148k
06/12/2016 11:00:26 AM	Message	1-396602371-Load Cabin into memory Memory Usage: 108,856k
06/12/2016 11:00:27 AM	Message	13-396603511-Searching Record to Processing 0 record found Memory Usage: 111,616k
06/12/2016 11:00:27 AM	Message	13-396603511-0 record added for processing
06/12/2016 11:00:27 AM	Message	13-396603514-Remove Reservation Data Older than 07/10/2016
06/12/2016 11:00:27 AM	Message	13-396603531-0 reservation record(s) removed
06/12/2016 11:00:27 AM	Message	13-396603531-Remove Reservation Response Data Older than 07/10/2016
06/12/2016 11:00:27 AM	Message	13-396603539-0 reservation response record(s) removed
06/12/2016 11:00:27 AM	Message	13-396603539-Remove Details Log (RSD) Data Older than 07/10/2016
06/12/2016 11:00:28 AM	Message	13-396603546-0 Details Log (RSD) record(s) removed
06/12/2016 11:00:28 AM	Message	13-396603546-Remove Log (RSL) Data Older than 07/10/2016
06/12/2016 11:00:28 AM	Message	13-396603549-0 Log (RSL) record(s) removed
06/12/2016 11:01:28 AM	Message	13-396663750-Searching Record to Processing 0 record found Memory Usage: 111,360k
06/12/2016 11:01:28 AM	Message	13-396663750-0 record added for processing
06/12/2016 11:02:28 AM	Message	13-396723971-Searching Record to Processing 0 record found Memory Usage: 109,196k
06/12/2016 11:02:28 AM	Message	13-396723971-0 record added for processing
06/12/2016 11:03:28 AM	Message	13-396784229-Searching Record to Processing 0 record found Memory Usage: 109,240k
06/12/2016 11:03:28 AM	Message	13-396784229-0 record added for processing

Figure 4-2 - Sample Refresh Interval Messages

Delete Reservation Data older than 60 days

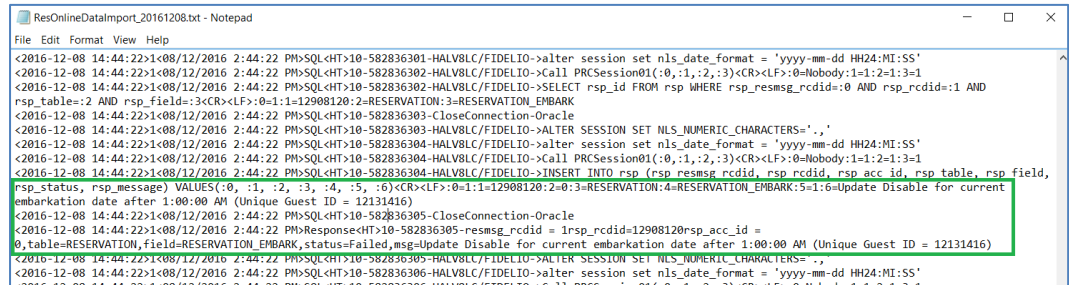
In the Messages tab, data older than 60 days from date of modification is removed.

Date	Action	Description
06/12/2016 11:00:19 AM	Message	1-396595125-Interface Started - (8.00.0.0002)(LHOH-MY)(10.181.60.110) 06/12/2016 11:00:19 AM Memory Usage: 56,148k
06/12/2016 11:00:26 AM	Message	1-396602371-Load Cabin into memory Memory Usage: 108,856k
06/12/2016 11:00:27 AM	Message	13-396603511-Searching Record to Processing 0 record found Memory Usage: 111,616k
06/12/2016 11:00:27 AM	Message	13-396603511-0 record added for processing
06/12/2016 11:00:27 AM	Message	13-396603514-Remove Reservation Data Older than 07/10/2016
06/12/2016 11:00:27 AM	Message	13-396603531-0 reservation record(s) removed
06/12/2016 11:00:27 AM	Message	13-396603531-Remove Reservation Response Data Older than 07/10/2016
06/12/2016 11:00:27 AM	Message	13-396603539-0 reservation response record(s) removed
06/12/2016 11:00:27 AM	Message	13-396603539-Remove Details Log (RSD) Data Older than 07/10/2016
06/12/2016 11:00:28 AM	Message	13-396603546-0 Details Log (RSD) record(s) removed
06/12/2016 11:00:28 AM	Message	13-396603546-Remove Log (RSL) Data Older than 07/10/2016
06/12/2016 11:00:28 AM	Message	13-396603549-0 Log (RSL) record(s) removed
06/12/2016 11:01:28 AM	Message	13-396663750-Searching Record to Processing 0 record found Memory Usage: 111,360k

Figure 4-3 - Sample Delete Reservation Older x days

Stop Update on Embarkation Day

A message "Update Disable for current embarkation date after x:xx:xx" is added to Resonline Data Import log file when the **Stop Update on Embarkation** parameter is enabled when a value is inserted into the field.



```
ResOnlineDataImport_20161208.txt - Notepad
File Edit Format View Help
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836301-HALVBLC/FIDELIO->alter session set nls_date_format = 'yyyy-mm-dd HH24:MI:SS'
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836302-HALVBLC/FIDELIO->Call PRCSession01(:0, :1, :2, :3)<CR><LF>:0=Nobody:1=1:2=1:3=1
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836302-HALVBLC/FIDELIO->SELECT rsp_id FROM rsp WHERE rsp_resmsg_rcdid=0 AND rsp_rcdid=1 AND
rsp_table=:2 AND rsp_field=:3<CR><LF>:0=1:1=12908120:2=RESERVATION:3=RESERVATION_EMBARK
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836303-CloseConnection-Oracle
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836304-HALVBLC/FIDELIO->ALTER SESSION SET NLS_NUMERIC_CHARACTERS='.,'
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836304-HALVBLC/FIDELIO->alter session set nls_date_format = 'yyyy-mm-dd HH24:MI:SS'
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836304-HALVBLC/FIDELIO->Call PRCSession01(:0, :1, :2, :3)<CR><LF>:0=Nobody:1=1:2=1:3=1
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836304-HALVBLC/FIDELIO->INSERT INTO rsp (rsp_resmsg_rcdid, rsp_rcdid, rsp_acc_id, rsp table, rsp field,
rsp_status, rsp_message) VALUES(:0, :1, :2, :3, :4, :5, :6)<CR><LF>:0=1:1=12908120:2=0:3=RESERVATION:4=RESERVATION_EMBARK:5=1:6=Update Disable for current
embarkation date after 1:00:00 AM (Unique Guest ID = 12131416)
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836305-CloseConnection-Oracle
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>Response<HT>10-582836305-resmsg_rcdid = 1rsp_rcdid=12908120rsp_acc_id =
0, table=RESERVATION, field=RESERVATION_EMBARK, status=Failed, msg=Update Disable for current embarkation date after 1:00:00 AM (Unique Guest ID = 12131416)
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836305-HALVBLC/FIDELIO->ALTER SESSION SET NLS_NUMERIC_CHARACTERS='.,'
<2016-12-08 14:44:22>1<08/12/2016 2:44:22 PM>SQL<HT>10-582836306-HALVBLC/FIDELIO->alter session set nls_date_format = 'yyyy-mm-dd HH24:MI:SS'
```

Figure 4-4 - Sample Stop Update on Embarkation Day

Do not update package after guest check-in (B2B)

This parameter updates the booking records based on the selection of the check box. When the checkbox is:

- Checked and the guest with back to back booking has check in:
 - It does not process or update the package plan be it new or of the same plan.
- Unchecked and the guest with back to back booking has check in:
 - It processes and creates a new package plan when new plan is send in and prompt 'No Changes' if the plan is the same as previous and without changes.
- Checked/Unchecked for back to back booking due to arrive
 - It creates new package plan when new plan is sent in and prompts 'No Changes' if the plan is the same as previous and without changes.

Stop Process when QCI Offline Sync is enabled

This parameter backup and restore the latest database to QCI Shore Database when the parameter is enabled and QCI Sync Interface is launched. At the point when Quick Check In Synchronizer Ship database mode is in **Enabled** under **Offline Mode**, the DGS ResOnline Interface status switches to a **PAUSE** and resume when the **Offline Mode** is **Disabled**.

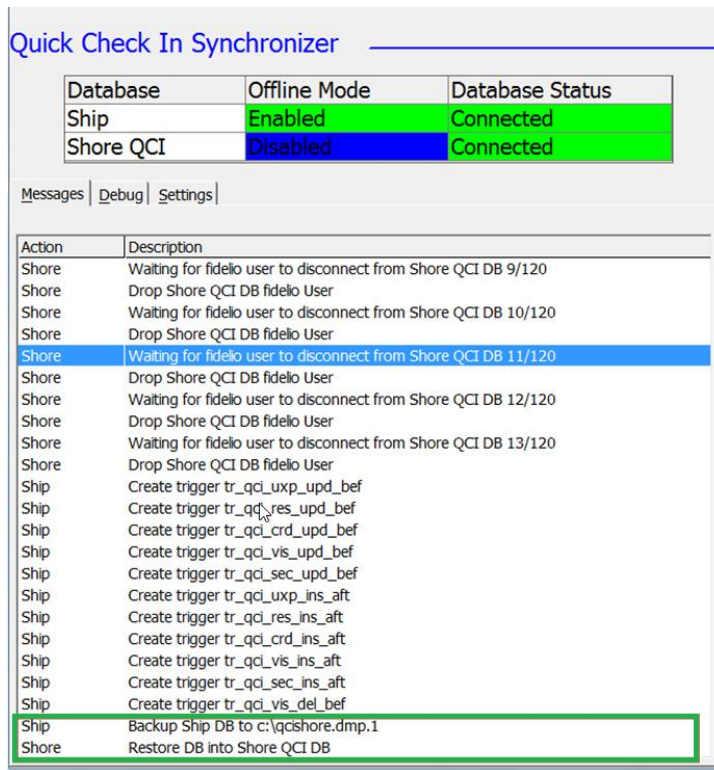


Figure 4-5 - Check-In Synchronizer

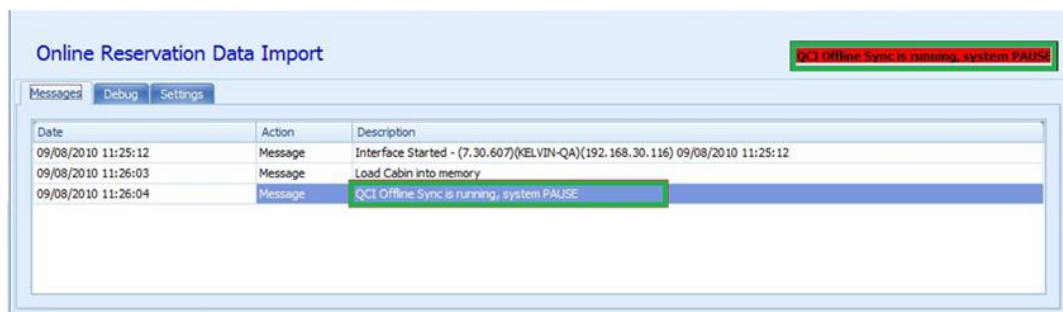


Figure 4-6 - DGS Resonline in PAUSE mode

Do not import cruise (SCR), only import cruise details (SCD)

When this parameter is enabled, the system only import cruise details excluding the cruise date.

```

ResOnlineDataImport_20170223.txt - Notepad
File Edit Format View Help
<2017-02-23 13:40:32>1<23/02/2017 13:40:32 PM>Message<HT>11-82554239-Searching Record to Processing 0
record found Memory Usage: 116,116k
<2017-02-23 13:40:32>1<23/02/2017 13:40:32 PM>Message<HT>11-82554239-0 record added for processing
<2017-02-23 13:41:23>1<23/02/2017 13:41:22 PM>Message<HT>11-82604325-Searching Record to Processing 1
record found Memory Usage: 116,068k
<2017-02-23 13:41:23>1<23/02/2017 13:41:22 PM>Message<HT>11-82604327-1 record added for processing
<2017-02-23 13:41:23>1<23/02/2017 13:41:22 PM>Process<HT>9-82604330-- Processing record 13141517 - 3
<2017-02-23 13:41:23>1<23/02/2017 13:41:23 PM>Response<HT>9-82604400-resmsg_rcdid =
13141517rsp_rcdid=14151rsp_acc_id = 0,table=CRUISE_DETAILS,field=,status=Successed,msg=Record Added -
scd_id = 54150
<2017-02-23 13:41:23>1<23/02/2017 13:41:23 PM>Response<HT>9-82604401-resmsg_rcdid =
13141517rsp_rcdid=14152rsp_acc_id = 0,table=CRUISE_DETAILS,field=,status=Successed,msg=Record Added -
scd_id = 54151
<2017-02-23 13:41:23>1<23/02/2017 13:41:23 PM>Response<HT>9-82604420-resmsg_rcdid =
13141517rsp_rcdid=14153rsp_acc_id = 0,table=CRUISE_DETAILS,field=,status=Successed,msg=Record Added -
scd_id = 54152
<2017-02-23 13:41:23>1<23/02/2017 13:41:23 PM>Message<HT>9-82604421-Process summary: Success-3, Fail-0,
Warning - 0, Ignore - 0, no change - 0
<2017-02-23 13:41:24>1<23/02/2017 13:41:23 PM>Message<HT>11-82605336-Searching Record to Processing 0
record found Memory Usage: 116,080k
<2017-02-23 13:41:24>1<23/02/2017 13:41:23 PM>Message<HT>11-82605336-0 record added for processing

```

Figure 4-7 - Sample message of Do Not Import cruise (SCR)

Only process UCIData with account_checkin_status = 0

This parameter process UCIData with status Registration not completed when it checked.

```

ResOnlineDataImport_20170223.txt - Notepad
File Edit Format View Help
scd_id = 54151
<2017-02-23 13:41:23>1<23/02/2017 13:41:23 PM>Response<HT>9-82604420-resmsg_rcdid =
13141517rsp_rcdid=14153rsp_acc_id = 0,table=CRUISE_DETAILS,field=,status=Successed,msg=Record Added -
scd_id = 54152
<2017-02-23 13:41:23>1<23/02/2017 13:41:23 PM>Message<HT>9-82604421-Process summary: Success-3, Fail-0,
Warning - 0, Ignore - 0, no change - 0
<2017-02-23 13:41:24>1<23/02/2017 13:41:23 PM>Message<HT>11-82605336-Searching Record to Processing 0
record found Memory Usage: 116,080k
<2017-02-23 13:41:24>1<23/02/2017 13:41:23 PM>Message<HT>11-82605336-0 record added for processing
<2017-02-23 13:42:24>1<23/02/2017 13:42:24 PM>Message<HT>11-82665475-Searching Record to Processing 0
record found Memory Usage: 116,036k
<2017-02-23 13:42:24>1<23/02/2017 13:42:24 PM>Message<HT>11-82665475-0 record added for processing
<2017-02-23 13:43:24>1<23/02/2017 13:43:24 PM>Message<HT>11-82725673-Searching Record to Processing 0
record found Memory Usage: 116,332k
<2017-02-23 13:43:24>1<23/02/2017 13:43:24 PM>Message<HT>11-82725674-0 record added for processing
<2017-02-23 13:44:24>1<23/02/2017 13:44:24 PM>Message<HT>11-82785913-Searching Record to Processing 0
record found Memory Usage: 116,432k
<2017-02-23 13:44:24>1<23/02/2017 13:44:24 PM>Message<HT>11-82785913-0 record added for processing
<2017-02-23 13:45:24>1<23/02/2017 13:45:24 PM>Message<HT>11-82846072-Searching Record to Processing 0
record found Memory Usage: 116,632k
<2017-02-23 13:45:24>1<23/02/2017 13:45:24 PM>Message<HT>11-82846072-0 record added for processing
<2017-02-23 13:46:14>1<23/02/2017 13:46:14 PM>Message<HT>11-82896219-Searching Record to Processing 1
record found Memory Usage: 116,544k
<2017-02-23 13:46:14>1<23/02/2017 13:46:14 PM>Message<HT>11-82896223-1 record added for processing
<2017-02-23 13:46:14>1<23/02/2017 13:46:14 PM>Process<HT>10-82896241-- Processing record 13141516 - 4
<2017-02-23 13:46:15>1<23/02/2017 13:46:15 PM>Response<HT>10-82896411-resmsg_rcdid =
13141516rsp_rcdid=0rsp_acc_id = 0,table=RESERVATION_MSGS,field=,status=Failed,msg=account_checkin_status <>
0 Memory Usage: 118,292k
<2017-02-23 13:46:15>1<23/02/2017 13:46:15 PM>Message<HT>10-82896412-Process summary: Success-0, Fail-1,
Warning - 0, Ignore - 0, no change - 0
<2017-02-23 13:46:15>1<23/02/2017 13:46:15 PM>Message<HT>11-82897229-Searching Record to Processing 0
record found Memory Usage: 118,448k
<2017-02-23 13:46:15>1<23/02/2017 13:46:15 PM>Message<HT>11-82897229-0 record added for processing

```

Figure 4-8 - Sample Only Process UCIData with account checkin status=0

Number of hours to retry process credit card info

When this parameter is enabled and Pretty Good Privacy (PGP) Credit number fails to decrypt during import process, the application retry to process the credit card information stored in credit card buffer based on the hours define in the parameter.

```

ResOnlineDataImport_20170223.txt - Notepad
File Edit Format View Help
<2017-02-23 13:56:12>1<23/02/2017 13:56:12 PM>Message<HT>11-83494207-Searching Record to Processing 0
record found Memory Usage: 118,396k
<2017-02-23 13:56:12>1<23/02/2017 13:56:12 PM>Message<HT>11-83494207-0 record added for processing
<2017-02-23 13:57:13>1<23/02/2017 13:57:12 PM>Message<HT>11-83554352-Searching Record to Processing 1
record found Memory Usage: 119,716k
<2017-02-23 13:57:13>1<23/02/2017 13:57:12 PM>Message<HT>11-83554354-1 record added for processing
<2017-02-23 13:57:13>1<23/02/2017 13:57:12 PM>Process<HT>9-83554358-- Processing record 13141518 - 8
<2017-02-23 13:57:13>1<23/02/2017 13:57:13 PM>Response<HT>9-83554458-resmsg_rcdid =
13141518rsp_rcdid=12558180rsp_acc_id = 1065355,table=ACCOUNT,field=,status=,msg=No Changes - uxp_a_id =
1065355 (Unique Guest ID = 9M4JM71W088) Memory Usage: 123,196k
<2017-02-23 13:57:13>1<23/02/2017 13:57:13 PM>Response<HT>9-83554589-resmsg_rcdid =
13141518rsp_rcdid=12558180rsp_acc_id = 1065355,table=RESERVATION,field=,status=Successed,msg=Reservation
Updated, res_acc = 1065355 (Unique Guest ID = 9M4JM71W088) Memory Usage: 124,360k
<2017-02-23 13:57:13>1<23/02/2017 13:57:13 PM>Response<HT>9-83554648-resmsg_rcdid =
13141518rsp_rcdid=12558180rsp_acc_id =
1065355,table=RESERVATION_CC,field=RESERVATION_CC_NUMBER,status=Failed,msg=PGP Key Version not found - 6.2
(Unique Guest ID = 9M4JM71W088) Memory Usage: 123,424k
<2017-02-23 13:57:13>1<23/02/2017 13:57:13 PM>Response<HT>9-83554702-resmsg_rcdid =
13141518rsp_rcdid=12558180rsp_acc_id = 1065355,table=RESERVATION_CC,field=,status=Failed,msg=Credit Card
Type not valid (Unique Guest ID = 9M4JM71W088)
<2017-02-23 13:57:13>1<23/02/2017 13:57:13 PM>Message<HT>9-83554783-Process summary: Success-1, Fail-2,
Warning - 0, Ignore - 0, no change - 1 Memory Usage: 123,828k
<2017-02-23 13:57:14>1<23/02/2017 13:57:13 PM>Message<HT>11-83555364-Searching Record to Processing 0
record found Memory Usage: 123,904k
<2017-02-23 13:57:14>1<23/02/2017 13:57:13 PM>Message<HT>11-83555364-0 record added for processing
<2017-02-23 13:57:14>1<23/02/2017 13:57:13 PM>Message<HT>11-83555365-Reprocess Old CCB, ccb_acc_id =
1065355
<2017-02-23 13:57:14>1<23/02/2017 13:57:14 PM>Response<HT>11-83555396-resmsg_rcdid =
13141518rsp_rcdid=12558180rsp_acc_id =
1065355,table=RESERVATION_CC,field=RESERVATION_CC_NUMBER,status=Failed,msg=PGP Key Version not found - 6.2
<2017-02-23 13:57:14>1<23/02/2017 13:57:14 PM>Response<HT>11-83555399-resmsg_rcdid =
13141518rsp_rcdid=12558180rsp_acc_id = 1065355,table=RESERVATION_CC,field=,status=Failed,msg=Credit Card
Type not valid

```

Figure 4-9 - Sample Number of hours to retry process credit card info

Stop Reservation update x days before embarkation

This parameter stops reservations update from being imported based on the number of days defined in the parameter and log a fail message 'Expected Embark date must be x day(s) after the system date.

For example, define days before embarkation is 3 and record with embark date less than or equal to 3 days after the system date are not imported.

```

ResOnlineDataImport_20170223.txt - Notepad
File Edit Format View Help
<2017-02-23 14:22:29>1<23/02/2017 14:22:29 PM>Message<HT>11-85071094-Searching Record to Processing 1
record found Memory Usage: 151,048k
<2017-02-23 14:22:29>1<23/02/2017 14:22:29 PM>Message<HT>11-85071109-1 record added for processing
<2017-02-23 14:22:29>1<23/02/2017 14:22:29 PM>Process<HT>10-85071115-- Processing record 13141518 - 15
<2017-02-23 14:22:29>1<23/02/2017 14:22:29 PM>Response<HT>10-85071125-resmsg_rcdid =
13141518rsp_rcdid=11548394rsp_acc_id = 1063754,table=GROUPS,field=,status=Successed,msg=Group Updated -
uxp_a_id = 1063754 (Unique Guest ID = 13661366)
<2017-02-23 14:22:29>1<23/02/2017 14:22:29 PM>Response<HT>10-85071125-resmsg_rcdid =
13141518rsp_rcdid=12908120rsp_acc_id =
0,table=RESERVATION,field=RESERVATION_EMBARK,status=Failed,msg=Expected Embark Date must be 3 day(s) after
the system date (Unique Guest ID = 13661366)
<2017-02-23 14:22:29>1<23/02/2017 14:22:29 PM>Message<HT>10-85071125-Process summary: Success-1, Fail-1,
Warning - 0, Ignore - 0, no change - 0
<2017-02-23 14:22:30>1<23/02/2017 14:22:30 PM>Message<HT>11-85072130-Searching Record to Processing 0
record found Memory Usage: 154,824k
<2017-02-23 14:22:30>1<23/02/2017 14:22:30 PM>Message<HT>11-85072130-0 record added for processing

```

Figure 4-10 - Sample Stop Reservation update x days before embarkation

Enable Shore Excursion Language import

This parameter allow import of excursion booking by Language to prevent the overbooking of tour buses. It applies to same bookable tour with different language (ESE_LANGUAGE) and with same external id (ESE_EXTERNAL_ID) .

When the parameter is enabled, the application performs:

1. A search based on ESE_EXTERNAL_ID + ESE_DATE.
2. If the search returns no record, then the application searches the next record using ESE_DATE + ESE_NO.
3. If no result is yield, the application reject the insert an error 'tour code is not found' in the record.
4. If the search return a record, then the tour code is inserted into excursion booking table (EPO), regardless of the language set in ESE_LANGUAGES field.
5. If the search return more than one record, then the application checks and matches the language in <EXCURSIONS_LANGUAGE> set during import.
6. If no match is found, the application then search the Account_Languages.
7. If it still does not return a matching result, program then insert the booking into the first bookable excursion.

Enable Over Weight Bookings Price Increase

This parameter triggers a price increase based on the value set up in Shore Excursion, Overweight Price Increase (either in Value or %). When an import is process, the system updates the price Gross Price in Shore Excursion. The price increase is based on EXCURSION_EXTRA_SEAT value set to "W" in the XML file.

Date	Tour No.	Tour Description	Part	Start Time	End Time	Meeting Time	Price Type	Div	CF	Net Price	Gross Price	Quantity	Discount %	Discount/Refund Amount	Loyalty/Marketing Discount %	Loyalty/Marketing Discount Amount	Fee Amount	Total Amount	Prepaid / Rounded
16/11/2016	TOUR01	Private Cabana Package - Orange		10:00	10:30	00:00	A	Y	N	20.00	30.00	2	0	0.00			0.00	30.00	Y

Figure 4-11 - Shore Excursion Enable Overweight Booking Price

Allow Update Flights for Check-In Guest

This parameter disable users from adding/deleting or editing flight information in **Management and Crew, Flight Information** function and sets it to view only. When the parameter is checked, import of flight information including checked-in guest is allowed.

```

ResOnlineDataImport_20170224.txt - Notepad
File Edit Format View Help
<2017-02-24 11:36:00>1<24/02/2017 11:36:00 AM>Message<HT>11-161480637-1 record added for processing
<2017-02-24 11:36:00>1<24/02/2017 11:36:00 AM>Process<HT>9-161480659-- Processing record 13141518 - 2
<2017-02-24 11:36:00>1<24/02/2017 11:36:00 AM>Response<HT>9-161480667-resmsg_rcdid =
13141518rsp_rcdid=11548394rsp_acc_id = 1063804,table=GROUPS,field=,status=Successed,msg=Group Updated - uxp_a_id =
1063804 (Unique Guest ID = 12561256)
<2017-02-24 11:36:00>1<24/02/2017 11:36:00 AM>Response<HT>9-161480667-resmsg_rcdid =
13141518rsp_rcdid=12908120rsp_acc_id = 0,table=ACCOUNT,field=ACCOUNT_A_LOYALTY,status=Warning,msg=ID does not exists
in typ_lyt.typ_art - FIVE (Unique Guest ID = 12561256)
<2017-02-24 11:36:00>1<24/02/2017 11:36:00 AM>Response<HT>9-161480703-resmsg_rcdid =
13141518rsp_rcdid=12501620rsp_acc_id = 1065955,table=ACCOUNT,field=,status=Successed,msg=New Account Added - uxp_a_id
= 1065955 (Unique Guest ID = 12561256)
<2017-02-24 11:36:00>1<24/02/2017 11:36:00 AM>Response<HT>9-161480777-resmsg_rcdid =
13141518rsp_rcdid=12908120rsp_acc_id = 1065955,table=RESERVATION,field=,status=Successed,msg=New Reservation Added -
1028125 (Unique Guest ID = 12561256) Memory Usage: 116,676k
<2017-02-24 11:36:00>1<24/02/2017 11:36:00 AM>Response<HT>9-161480817-resmsg_rcdid =
13141518rsp_rcdid=20375741rsp_acc_id = 1065955,table=RESERVATION_LEG,field=,status=Successed,msg=Record added -
llg_id = 1082 (Unique Guest ID = 12561256) Memory Usage: 117,988k
<2017-02-24 11:36:00>1<24/02/2017 11:36:00 AM>Response<HT>9-161480873-resmsg_rcdid =
13141518rsp_rcdid=11412415rsp_acc_id = 1065955,table=FLIGHTS,field=,status=Successed,msg=Record added - ail_id =
148617 (Unique Guest ID = 12561256)
<2017-02-24 11:36:00>1<24/02/2017 11:36:00 AM>Response<HT>9-161480879-resmsg_rcdid =
13141518rsp_rcdid=12238907rsp_acc_id = 1065955,table=AMENITY,field=,status=Successed,msg=Record added - ame_resid =
1028125 (Unique Guest ID = 12561256)

```

Figure 4-12 - Sample Allow Update Flights for Check-In Guest

Do not allow import zero price shorex/ticket prepaid/prebook transactions

When this parameter is checked, the system checks for prepaid records that has empty price in the XML file and reject the import and then sets the status=Fail.

```

ResOnlineDataImport_20161209.txt - Notepad
File Edit Format View Help
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426435-HALV8LC/FIDELIO->SELECT rsp_id FROM rsp WHERE rsp_resmsg_rcdid=:0 AND rsp_rcdid=:1 AND
rsp_table=:2 AND rsp_field IS NULL<CR><LF>:0=111:1=203:2=EXCURSIONS
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426435-CloseConnection-Oracle
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426436-HALV8LC/FIDELIO->ALTER SESSION SET NLS_NUMERIC_CHARACTERS=',.'
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426436-HALV8LC/FIDELIO->alter session set nls_date_format = 'yyyy-mm-dd HH24:MI:SS'
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426436-HALV8LC/FIDELIO->call PRCSession01(:0,:1,:2,:3)<CR><LF>:0=Nobody:1=1:2=1:3=1
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426437-HALV8LC/FIDELIO->UPDATE rsp SET rsp_message=:0, rsp_acc_id=:1, rsp_status=:2 WHERE rsp_id =
:3<CR><LF>:0=Excursions Prepaid With Empty ESE Price (Unique Guest ID = 13141314):1=1065005:2=1:3=424595
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426437-CloseConnection-Oracle
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>Response<HT>12-668426437-resmsg_rcdid = 111rsp_rcdid=203rsp_acc_id =
1065005,table=EXCURSIONS,field=,status=Failed,msg=Excursions Prepaid With Empty ESE Price (Unique Guest ID = 13141314)
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426438-HALV8LC/FIDELIO->ALTER SESSION SET NLS_NUMERIC_CHARACTERS=',.'
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426438-HALV8LC/FIDELIO->alter session set nls_date_format = 'yyyy-mm-dd HH24:MI:SS'
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426439-HALV8LC/FIDELIO->call PRCSession01(:0,:1,:2,:3)<CR><LF>:0=Nobody:1=1:2=1:3=1
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426439-HALV8LC/FIDELIO->SELECT ese_id, ese_pos_dept, ese_pos_dept_prepaid, ese_languages FROM ese
WHERE ese_no = :0 AND ese_date = :1 ORDER BY ese_id<CR><LF>:0=TOUR02:1=17/11/2016 10:00:00 AM
<2016-12-09 14:30:54>1<09/12/2016 2:30:53 PM>SQL<HT>12-668426440-CloseConnection-Oracle

```

Figure 4-13 - Sample Do not allow import zero price

Only update cruise id, department, net price and sales price for excursion/ticket

The system only update the cruise id, department, net price and sales price for excursion when the parameter is checked, and no other changes shall take place. Below example shows price the value has been updated.

```

ResOnlineDataImport_20161209.txt - Notepad
File Edit Format View Help
<2016-12-09 14:54:17>1<09/12/2016 2:54:17 PM>Response<HT>12-669830376-resmsg_rcdid = 111rsp_rcdid=12465089rsp_acc_id =
1065807,table=AGENCY,field=AGENCY_COMPANYNAME,status=Warning,msg=Field length truncate to 50 characters - TRAVEL COM 1,
LLC12345678901234567890123456789008812 (Unique Guest ID = 13551355)
<2016-12-09 14:54:17>1<09/12/2016 2:54:17 PM>Response<HT>12-669830382-resmsg_rcdid = 111rsp_rcdid=12465089rsp_acc_id =
1065807,table=AGENCY,field=status=msg=No Changes - tai_res_id = 1028007 (Unique Guest ID = 13551355)
<2016-12-09 14:54:17>1<09/12/2016 2:54:17 PM>Response<HT>12-669830393-resmsg_rcdid = 111rsp_rcdid=1149rsp_acc_id =
1065807,table=SPA_RES,field=status=msg=No Changes - SPA_ID = 3945 (Unique Guest ID = 13551355)
<2016-12-09 14:54:17>1<09/12/2016 2:54:17 PM>Message<HT>12-669830402-Process summary: Success=3, Fail=2, Warning = 1, Ignore = 0, no change = 8
<2016-12-09 14:54:18>1<09/12/2016 2:54:18 PM>Message<HT>13-669831221-Searching Record to Processing 0 record found Memory Usage: 92,276k
<2016-12-09 14:54:18>1<09/12/2016 2:54:18 PM>Message<HT>13-669831221-0 record added for processing
<2016-12-09 15:01:18>1<09/12/2016 3:01:18 PM>Message<HT>13-670251457-Searching Record to Processing 0 record found Memory Usage: 85,152k
<2016-12-09 15:01:18>1<09/12/2016 3:01:18 PM>Message<HT>13-670251457-0 record added for processing
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Message<HT>13-670287489-Searching Record to Processing 1 record found Memory Usage: 86,040k
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Message<HT>13-670287497-1 record added for processing
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Process<HT>9-670287524-- Processing record 111 - 28
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Response<HT>9-670287605-resmsg_rcdid = 111rsp_rcdid=11548394rsp_acc_id =
1063754,table=GROUPS,field=status=Successed,msg=Group Updated - uxp_a_id = 1063754 (Unique Guest ID = 13551355) Memory Usage: 89,828k
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Response<HT>9-670287632-resmsg_rcdid = 111rsp_rcdid=12501620rsp_acc_id =
1065807,table=ACCOUNT,field=status=msg=No Changes - uxp_a_id = 1065807 (Unique Guest ID = 13551355)
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Response<HT>9-670287638-resmsg_rcdid = 111rsp_rcdid=12908120rsp_acc_id =
1065807,table=RESERVATION,field=status=msg=No Changes, res_acc = 1065807 (Unique Guest ID = 13551355)
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Response<HT>9-670287648-resmsg_rcdid = 111rsp_rcdid=20375741rsp_acc_id =
1065807,table=RESERVATION_LEG,field=status=msg=No Changes - llg_id = 1024 (Unique Guest ID = 13551355)
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Response<HT>9-670287659-resmsg_rcdid = 111rsp_rcdid=12238907rsp_acc_id =
1065807,table=AMENITY,field=status=msg=No Changes - ame_id = 29184 (Unique Guest ID = 13551355) Memory Usage: 89,896k
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Response<HT>9-670287670-resmsg_rcdid = 111rsp_rcdid=11376170rsp_acc_id =
1065807,table=SPECREQUEST,field=status=Successed,msg=Record added - srt_id = 232646 (Unique Guest ID = 13551355)
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Response<HT>9-670287677-resmsg_rcdid = 111rsp_rcdid=11342661rsp_acc_id =
1065807,table=RESERVATION_CC,field=status=Failed,msg=Credit Card Type not valid (Unique Guest ID = 13551355)
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Response<HT>9-670287682-resmsg_rcdid = 111rsp_rcdid=12272624rsp_acc_id =
1065807,table=DINING_RES,field=status=msg=No Changes - rst_id = 17964 (Unique Guest ID = 13551355)
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Response<HT>9-670287753-resmsg_rcdid = 111rsp_rcdid=20375741rsp_acc_id =
1065807,table=EXCURSIONS,field=status=Successed,msg=Record Updated - epo_vid = 007025995, epo_acc = 1065807 (Unique Guest ID = 13551355)
<2016-12-09 15:01:54>1<09/12/2016 3:01:54 PM>Response<HT>9-670287704-resmsg_rcdid = 111rsp_rcdid=0172777rsp_acc_id =

```

Figure 4-14 - Sample Update Cruise ID, Department ID, Net Price

Allow Change Excursion/Ticket Date for the same tour

When this parameter is turned on and a date change is made to the same excursion, the system does not create a new booking but update the excursion date with new date sent by the interface.

When the data send with the same EPO_VID, ESE_ID=EPO_ESE_ID with different booking date, the EPO_ESE_ID and EPO_SDAT the updated the same record.

```

ResOnlineDataImport_20170222.txt - Notepad
File Edit Format View Help
<2017-02-22 11:10:04>1<22/02/2017 11:10:04 AM>Response<HT>10-1537242316-resmsg_rcdid =
13141516rsp_rcdid=12908120rsp_acc_id = 1065807,table=RESERVATION,field=status=msg=No Changes, res_acc =
1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:10:04>1<22/02/2017 11:10:04 AM>Response<HT>10-1537242316-resmsg_rcdid =
13141516rsp_rcdid=20375741rsp_acc_id = 1065807,table=RESERVATION_LEG,field=status=msg=No Changes -
llg_id = 1024 (Unique Guest ID = 13551355)
<2017-02-22 11:10:04>1<22/02/2017 11:10:04 AM>Response<HT>10-1537242335-resmsg_rcdid =
13141516rsp_rcdid=12238907rsp_acc_id = 1065807,table=AMENITY,field=status=msg=No Changes - ame_id =
29184 (Unique Guest ID = 13551355)
<2017-02-22 11:10:04>1<22/02/2017 11:10:04 AM>Response<HT>10-1537242339-resmsg_rcdid =
13141516rsp_rcdid=11376170rsp_acc_id = 1065807,table=SPECREQUEST,field=status=Successed,msg=Record added -
srt_id = 232691 (Unique Guest ID = 13551355)
<2017-02-22 11:10:04>1<22/02/2017 11:10:04 AM>Response<HT>10-1537242342-resmsg_rcdid =
13141516rsp_rcdid=11342661rsp_acc_id = 1065807,table=RESERVATION_CC,field=status=Failed,msg=Credit Card
Type not valid (Unique Guest ID = 13551355)
<2017-02-22 11:10:04>1<22/02/2017 11:10:04 AM>Response<HT>10-1537242344-resmsg_rcdid =
13141516rsp_rcdid=12272624rsp_acc_id = 1065807,table=DINING_RES,field=status=msg=No Changes - rst_id =
17964 (Unique Guest ID = 13551355)
<2017-02-22 11:10:04>1<22/02/2017 11:10:04 AM>Response<HT>10-1537242346-resmsg_rcdid =
13141516rsp_rcdid=20375741rsp_acc_id = 1065807,table=EXCURSIONS,field=status=Successed,msg=Record Updated -
epo_id = 2593537 (Unique Guest ID = 13551355)
<2017-02-22 11:10:04>1<22/02/2017 11:10:04 AM>Response<HT>10-1537242346-resmsg_rcdid =
13141516rsp_rcdid=6171277rsp_acc_id = 1065807,table=PREPOSTINGS,field=status=Failed,msg=Invalid Forex
Amount or Currency Code or PAR is disable - EUR, uxp_a_id = 1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:10:04>1<22/02/2017 11:10:04 AM>Response<HT>10-1537242346-resmsg_rcdid =
13141516rsp_rcdid=19747024rsp_acc_id = 1065807,table=ADDRESS,field=status=msg=No Changes - uxp_a_id =
1065807 (Unique Guest ID = 13551355)

```

Figure 4-15 – Sample Message for Allow Change Excursion/Ticket Date

Validate ENOAD Data

This parameter validates ENOAD data during import and insert as Import Warning if the ENOAD data is found to be missing. The data validation warning can be view from ResOnline Viewer.exe under Import Warning.

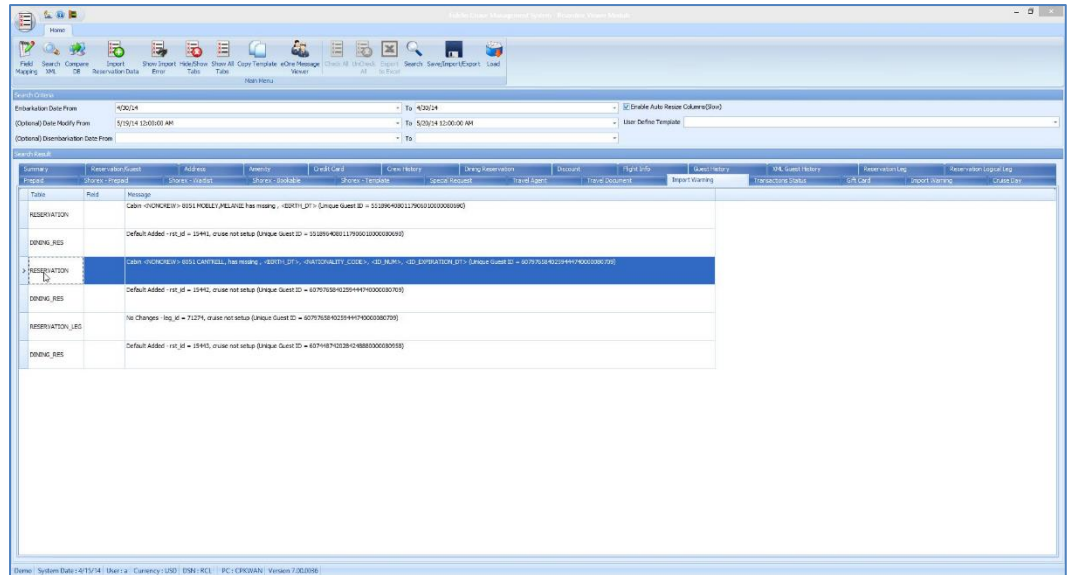


Figure 4-16 - Resonline Viewer Import Warnings

Allow Update Value to NULL

This parameter updates the existing data to NULL, excluding fields that does not allow NULL.

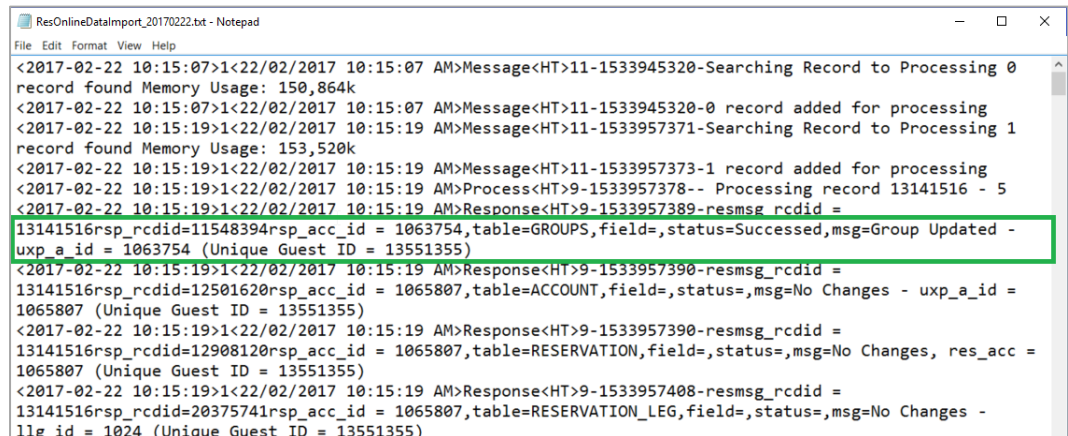


Figure 4-17 - Sample Message of Allow Update Value to NULL

Prevent process duplicate UCIData

When this parameter is enabled, the system processes the latest UCIData records and ignore the earlier records if multiple records were sent for the same guest.

If the parameter is disabled, the system processes all records for the same guest. See *Figure 4-19 – Sample Message of Prevent process duplicate UCIData Disabled*


```

ResOnlineDataImport_071022234 - Notepad
File Edit Format View Help
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Message(HT)11-1538694063-Searching Record to Processing 2 records found Memory Usage: 108,956k
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)11-1538694062-resmsg_rcdid = 13141518rsp_rcdid=0rsp_acc_id = 0,table=RESERVATION_MSGS,field,status=Failed,msg=Found a message which is older than 00:00:00 AM, resmsg_rcdid = 13141516 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Message(HT)11-1538694095-1 records added for processing
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Process(HT)10-1538694096-- Processing record 13141516 - 17
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694103-resmsg_rcdid = 13141516rsp_rcdid=11548394rsp_acc_id = 1063754,table=GROUPS,field,status=Successed,msg=Group Updated - uxp_a_id = 1063754 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694104-resmsg_rcdid = 13141516rsp_rcdid=12501620rsp_acc_id = 1065807,table=ACCOUNT,field,status=msg=No Changes - uxp_a_id = 1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694104-resmsg_rcdid = 13141516rsp_rcdid=12908120rsp_acc_id = 1065807,table=RESERVATION,field,status=msg=No Changes, res_acc = 1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694121-resmsg_rcdid = 13141516rsp_rcdid=20375741rsp_acc_id = 1065807,table=RESERVATION_LEG,field,status=msg=No Changes - llg_id = 1024 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694124-resmsg_rcdid = 13141516rsp_rcdid=12238907rsp_acc_id = 1065807,table=AMENITY,field,status=msg=No Changes - ame_id = 29184 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694124-resmsg_rcdid = 13141516rsp_rcdid=11376170rsp_acc_id = 1065807,table=SPECREQEST,field,status=Successed,msg=Record added - srt_id = 232694 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694124-resmsg_rcdid = 13141516rsp_rcdid=11342661rsp_acc_id = 1065807,table=RESERVATION_CC,field,status=Failed,msg=Credit Card Type not valid (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694124-resmsg_rcdid = 13141516rsp_rcdid=12272624rsp_acc_id = 1065807,table=DINING_RES,field,status=msg=No Changes - rst_id = 17964 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694149-resmsg_rcdid = 13141516rsp_rcdid=203rsp_acc_id = 1065807,table=EXCURSIONS,field,status=Successed,msg=Record Added - epo_id = 2593539 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694152-resmsg_rcdid = 13141516rsp_rcdid=6171277rsp_acc_id = 1065807,table=PREPOSTINGS,field,status=Failed,msg=Invalid Forex Amount or Currency Code or PAR is disable - EUR, uxp_a_id = 1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694154-resmsg_rcdid = 13141516rsp_rcdid=19747024rsp_acc_id = 1065807,table=ADDRESS,field,status=msg=No Changes - uxp_a_id = 1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694155-resmsg_rcdid = 13141516rsp_rcdid=12465089rsp_acc_id = 1065807,table=AGENCY,field=AGENCY_COMPANYNAME,status=warning,msg=Field length truncate to 50 characters - TRAVEL COM 1, LLC12345678901234567890123456789008812 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694156-resmsg_rcdid = 13141516rsp_rcdid=12465089rsp_acc_id = 1065807,table=AGENCY,field=status=warning,msg=Field length truncate to 50 characters - TRAVEL COM 1, LLC1234567890123456789008812 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694156-resmsg_rcdid = 13141516rsp_rcdid=12465089rsp_acc_id = 1065807,table=AGENCY,field=status=msg=No Changes - tai_res_id = 1028007 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Response(HT)10-1538694156-resmsg_rcdid = 13141516rsp_rcdid=12465089rsp_acc_id = 1065807,table=AGENCY,field=status=msg=No Changes - SPA_ID = 3945 (Unique Guest ID = 13551355)
<2017-02-22 11:34:16>1/22/02/2017 11:34:16 AM:Message(HT)10-1538694168-Process summary: Success-3, Fail-2, Warning - 1, Ignore - 0, no change - 8
<2017-02-22 11:34:17>1/22/02/2017 11:34:17 AM:Message(HT)11-1538695102-Searching Record to Processing 0 record found Memory Usage: 109,680k
<2017-02-22 11:34:17>1/22/02/2017 11:34:17 AM:Message(HT)11-1538695102-0 record added for processing
<2017-02-22 11:34:18>1/22/02/2017 11:34:18 AM:Message(HT)11-1538695103-Generating Report - ShorexAlertEmail
<2017-02-22 11:34:18>1/22/02/2017 11:34:18 AM:Message(HT)11-1538696836-Sending e-Mail to Shorex Booking(tester1@oracle.com; tester2@oracle.com) Memory Usage: 113,240k

```

Figure 4-18 – Sample Message of Prevent process duplicate UCIData Enabled

```

ResOnlineDataImport_2017022234 - Notepad
File Edit Format View Help
<2017-02-22 11:36:40>1/22/02/2017 11:36:40 AM:Message(HT)11-1538838202-0 record added for processing
<2017-02-22 11:37:40>1/22/02/2017 11:37:40 AM:Message(HT)11-153889384-Searching Record to Processing 0 record found Memory Usage: 110,132k
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Message(HT)11-153895838-0 record added for processing
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Message(HT)11-1538958622-Searching Record to Processing 2 records found Memory Usage: 110,560k
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Message(HT)11-1538958630-1 records added for processing
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Process(HT)9-1538958634-- Processing record 13141516 - 18
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958634-resmsg_rcdid = 13141518rsp_rcdid=11548394rsp_acc_id = 1063754,table=GROUPS,field,status=Successed,msg=Group Updated - uxp_a_id = 1063754 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958673-resmsg_rcdid = 13141516rsp_rcdid=12501620rsp_acc_id = 1065807,table=ACCOUNT,field,status=msg=No Changes - uxp_a_id = 1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958674-resmsg_rcdid = 13141516rsp_rcdid=12908120rsp_acc_id = 1065807,table=RESERVATION,field,status=msg=No Changes, res_acc = 1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958674-resmsg_rcdid = 13141516rsp_rcdid=20375741rsp_acc_id = 1065807,table=RESERVATION_LEG,field,status=msg=No Changes - llg_id = 1024 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958674-resmsg_rcdid = 13141516rsp_rcdid=12238907rsp_acc_id = 1065807,table=AMENITY,field,status=msg=No Changes - ame_id = 29184 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958674-resmsg_rcdid = 13141516rsp_rcdid=11376170rsp_acc_id = 1065807,table=SPECREQEST,field,status=Successed,msg=Record added - srt_id = 232695 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958693-resmsg_rcdid = 13141516rsp_rcdid=11342661rsp_acc_id = 1065807,table=RESERVATION_CC,field,status=Failed,msg=Credit Card Type not valid (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958697-resmsg_rcdid = 13141516rsp_rcdid=12272624rsp_acc_id = 1065807,table=DINING_RES,field,status=msg=No Changes - rst_id = 17964 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958702-resmsg_rcdid = 13141516rsp_rcdid=203rsp_acc_id = 1065807,table=EXCURSIONS,field,status=msg=No Changes - epo_id = 007025995, uxp_a_id = 1065807 (Unique Guest ID = 13551355) Memory Usage: 115,108k
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958705-resmsg_rcdid = 13141516rsp_rcdid=6171277rsp_acc_id = 1065807,table=PREPOSTINGS,field,status=Failed,msg=Invalid Forex Amount or Currency Code or PAR is disable - EUR, uxp_a_id = 1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958709-resmsg_rcdid = 13141516rsp_rcdid=19747024rsp_acc_id = 1065807,table=ADDRESS,field,status=msg=No Changes - uxp_a_id = 1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958711-resmsg_rcdid = 13141516rsp_rcdid=12465089rsp_acc_id = 1065807,table=AGENCY,field=AGENCY_COMPANYNAME,status=warning,msg=Field length truncate to 50 characters - TRAVEL COM 1, LLC12345678901234567890123456789008812 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958712-resmsg_rcdid = 13141516rsp_rcdid=12465089rsp_acc_id = 1065807,table=AGENCY,field=status=warning,msg=Field length truncate to 50 characters - TRAVEL COM 1, LLC1234567890123456789008812 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958717-resmsg_rcdid = 13141516rsp_rcdid=1149rsp_acc_id = 1065807,table=SPA_RES,field,status=msg=No Changes - SPA_ID = 3945 (Unique Guest ID = 13551355)
<2017-02-22 11:38:40>1/22/02/2017 11:38:40 AM:Response(HT)9-1538958722-Process summary: Success-2, Fail-2, Warning - 1, Ignore - 0, no change - 9
<2017-02-22 11:38:41>1/22/02/2017 11:38:41 AM:Message(HT)11-1538959635-Searching Record to Processing 1 record found Memory Usage: 114,480k
<2017-02-22 11:38:41>1/22/02/2017 11:38:41 AM:Message(HT)11-1538959638-1 record added for processing
<2017-02-22 11:38:41>1/22/02/2017 11:38:41 AM:Process(HT)10-1538959642-- Processing record 13141518 - 19
<2017-02-22 11:38:41>1/22/02/2017 11:38:41 AM:Response(HT)10-1538959644-resmsg_rcdid = 13141518rsp_rcdid=11548394rsp_acc_id = 1063754,table=GROUPS,field,status=Successed,msg=Group Updated - uxp_a_id = 1063754 (Unique Guest ID = 13551355)
<2017-02-22 11:38:41>1/22/02/2017 11:38:41 AM:Response(HT)10-1538959664-resmsg_rcdid = 13141518rsp_rcdid=12501620rsp_acc_id = 1065807,table=ACCOUNT,field,status=msg=No Changes - uxp_a_id = 1065807 (Unique Guest ID = 13551355)
<2017-02-22 11:38:41>1/22/02/2017 11:38:41 AM:Response(HT)10-1538959666-resmsg_rcdid = 13141518rsp_rcdid=12908120rsp_acc_id = 1065807,table=RESERVATION,field,status=msg=No

```

Figure 4-19 – Sample Message of Prevent process duplicate UCIData Disabled

Allow Field Update for B2B Guest > Embarkation Date

This parameter updates the disembarkation date according to the XML file for guest with back to back booking that has checked-in. When the checked-in guest expected disembarkation date sent by the XML file is greater than current cruise end date, the system creates the second leg record. Detail of the imported messages is viewable from Resonline Viewer.

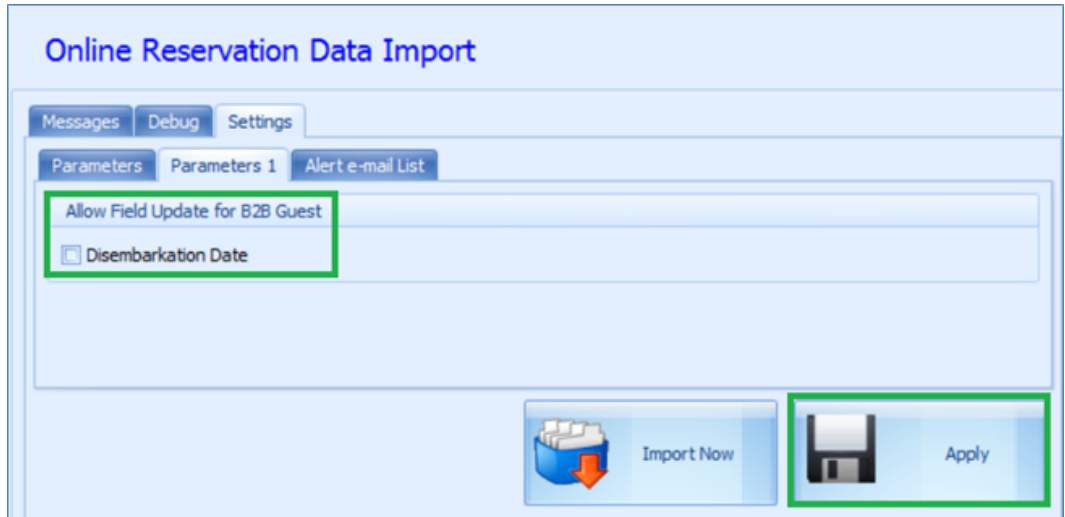


Figure 4-20 - Allow Field Update for B2B Guest > Embarkation Date

RSD_ID	RSD_RSL_ID	RSD_COLUMN	RSD_BEFORE	RSD_AFTER	RSD_MODDATE
3195	2865	LEG_SHOREVOYAGEID		W012N	05/05/2014 18:35:43
3194	2865	LEG_SHOREBOOKID		772882D	05/05/2014 18:35:43
3193	2865	LEG_CATEGORY		VA	05/05/2014 18:35:43
3192	2861	RES_CAB	10001	10002	05/05/2014 12:11:37
3191	2860	RES_DIS_E	2013-09-24 00:00:00	2013-09-22 00:00:00	05/05/2014 11:56:00

Figure 4-21 - Allow Field Update for B2B Guest

Interval to Send Alert e-Mail

This parameter triggers an alert e-mail to user based on the Alert e-Mail list defined in

Setting up Alert e-mail List. If the system find a record that matches the settings during an import process, it generate a report and send to respective user.

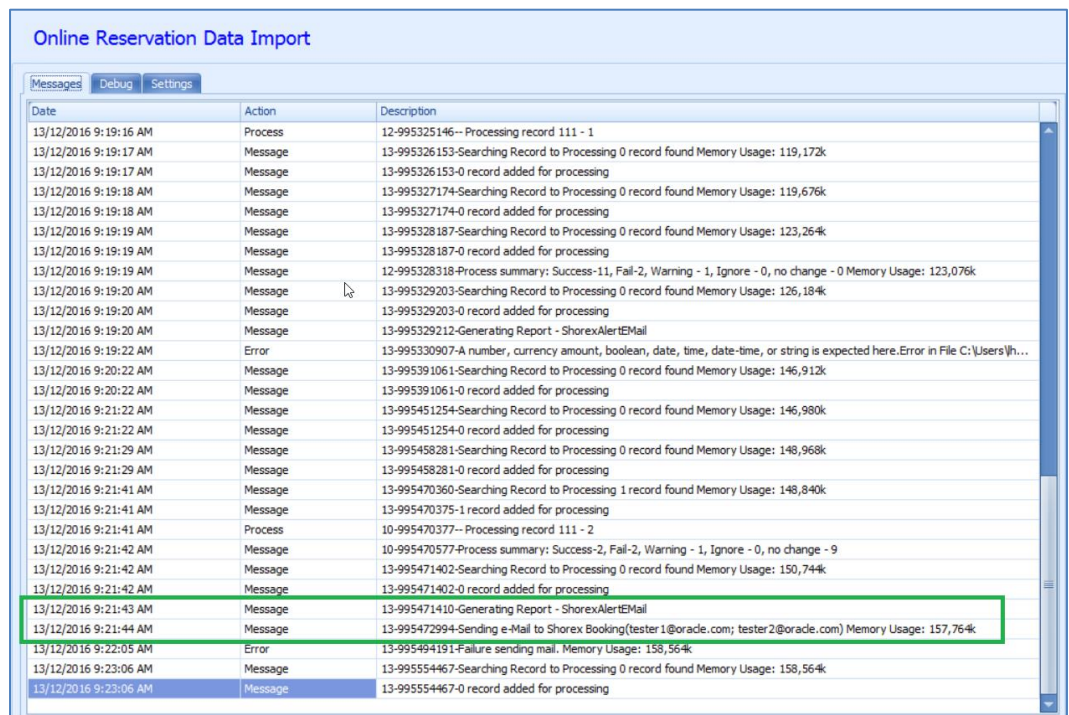


Figure 4-22 - Email Alert notification

Stop Bookable Update 3 days before next cruise start

Enable Update of Shorex/Ticket Bookable and Template

This parameter check and update of bookable records x days before the next cruise. For example a price change from 300 to 150 is set in Shore Excursion. During import, the application checks the date to Stop Bookable Update and updates the price accordingly to the future cruise, where applicable.

Thursday, November 17, 2016 - Port of DUBAI : TOUR02 - Private Cabana Package - Orange

Vendors	Interactive TV	Packages Linking	Groups Linking	Additional Info	Transfer Tours	
General	Pricing & Sales	Printing	Linking	Kiosk	Fixed Cost	Variable Cost

Prices

Adult :	Child :	Overweight Price Increase:	0	Value	%
Regular:	300	0.00			
Package:	0	0.00	Sales Status:	<input checked="" type="checkbox"/> Enabled	
Cost:		Minimum Age:	0		
Actual Counts:	0				

Sales Configuration

Sales Posting	Sales Tax & Fees	VAT Reporting split	VAT Posting split		
Regular Posting Dept.:	8001 Excursion Center	Prepaid Posting Dept.:	8004 Excursion Prepaid		
Kiosk Posting Dept.:	8008 Excursion Kiosk	FCUI Posting Dept.:	8013 Excursion FCUI		
Voiding					
Prepaid Posting Dept.: None					
Cancellation Fee					
Posting Dept.:	None	Value:		Value	%

OK Cancel Apply

Figure 4-23 - Shore Excursion price change (before import)

Thursday, November 17, 2016 - Port of DUBAI : TOUR02 - Private Cabana Package - Orange

Vendors	Interactive TV	Packages Linking	Groups Linking	Additional Info	Transfer Tours	
General	Pricing & Sales	Printing	Linking	Kiosk	Fixed Cost	Variable Cost

Prices

Adult :	Child :	Overweight Price Increase:	0	Value	%
Regular:	150	0.00			
Package:	0	0.00	Sales Status:	<input checked="" type="checkbox"/> Enabled	
Cost:		Minimum Age:	0		
Actual Counts:	0				

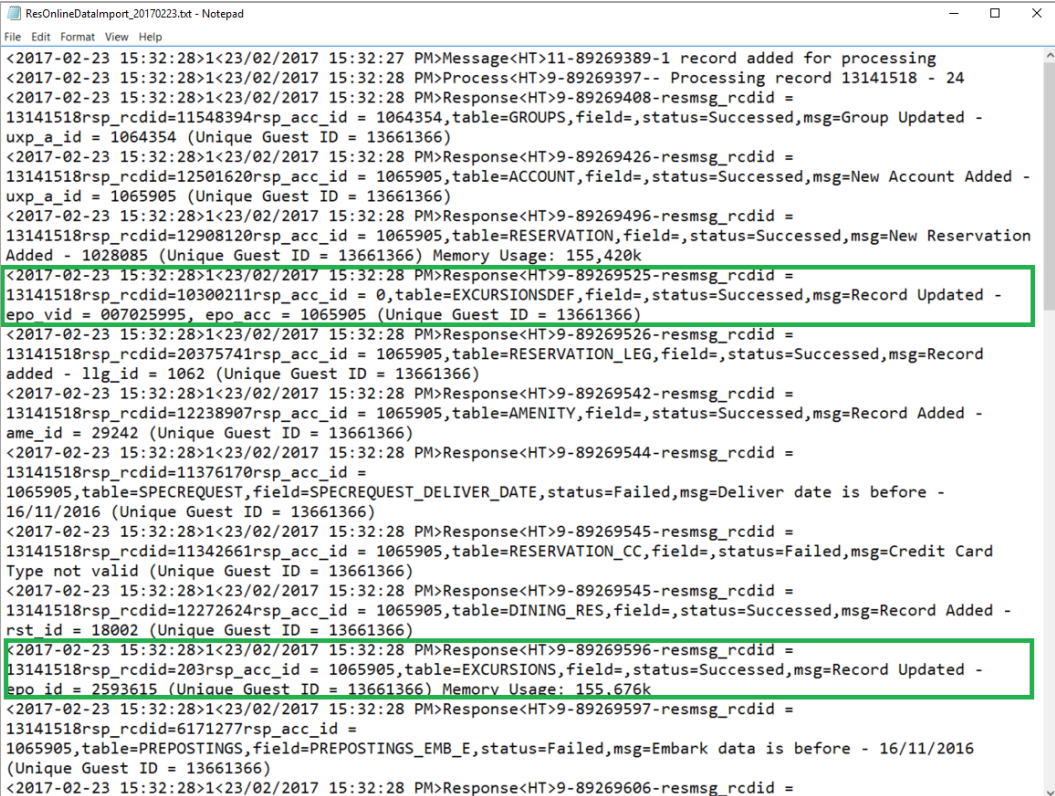
Sales Configuration

Sales Posting	Sales Tax & Fees	VAT Reporting split	VAT Posting split		
Regular Posting Dept.:	8001 Excursion Center	Prepaid Posting Dept.:	8004 Excursion Prepaid		
Kiosk Posting Dept.:	8008 Excursion Kiosk	FCUI Posting Dept.:	8013 Excursion FCUI		
Voiding					
Prepaid Posting Dept.: None					
Cancellation Fee					
Posting Dept.:	None	Value:		Value	%

OK Cancel Apply

Figure 4-24 - Shore Excursion price change (after import)

The changes on the shore excursion bookable and template only applies to future cruise. Current cruise shore excursion bookable and template *can not* be changed.



```
ResOnlineDataImport_20170223.txt - Notepad
File Edit Format View Help
<2017-02-23 15:32:28>1<23/02/2017 15:32:27 PM>Message<HT>11-89269389-1 record added for processing
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Process<HT>9-89269397-- Processing record 13141518 - 24
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269408-resmsg_rcdid =
13141518rsp_rcdid=11548394rsp_acc_id = 1064354,table=GROUPS,field=,status=Successed,msg=Group Updated -
uxp_a_id = 1064354 (Unique Guest ID = 13661366)
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269426-resmsg_rcdid =
13141518rsp_rcdid=12501620rsp_acc_id = 1065905,table=ACCOUNT,field=,status=Successed,msg=New Account Added -
uxp_a_id = 1065905 (Unique Guest ID = 13661366)
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269496-resmsg_rcdid =
13141518rsp_rcdid=12908120rsp_acc_id = 1065905,table=RESERVATION,field=,status=Successed,msg=New Reservation
Added - 1028085 (Unique Guest ID = 13661366) Memory Usage: 155,420k
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269525-resmsg_rcdid =
13141518rsp_rcdid=10300211rsp_acc_id = 0,table=EXCURSIONSDEF,field=,status=Successed,msg=Record Updated -
epo_vid = 007025995, epo acc = 1065905 (Unique Guest ID = 13661366)
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269526-resmsg_rcdid =
13141518rsp_rcdid=20375741rsp_acc_id = 1065905,table=RESERVATION_LEG,field=,status=Successed,msg=Record
added - llg_id = 1062 (Unique Guest ID = 13661366)
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269542-resmsg_rcdid =
13141518rsp_rcdid=12238907rsp_acc_id = 1065905,table=AMENITY,field=,status=Successed,msg=Record Added -
ame_id = 29242 (Unique Guest ID = 13661366)
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269544-resmsg_rcdid =
13141518rsp_rcdid=11376170rsp_acc_id =
1065905,table=SPECREQUEST,field=SPECREQUEST_DELIVER_DATE,status=Failed,msg=Deliver date is before -
16/11/2016 (Unique Guest ID = 13661366)
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269545-resmsg_rcdid =
13141518rsp_rcdid=11342661rsp_acc_id = 1065905,table=RESERVATION_CC,field=,status=Failed,msg=Credit Card
Type not valid (Unique Guest ID = 13661366)
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269545-resmsg_rcdid =
13141518rsp_rcdid=12272624rsp_acc_id = 1065905,table=DINING_RES,field=,status=Successed,msg=Record Added -
rst_id = 18002 (Unique Guest ID = 13661366)
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269596-resmsg_rcdid =
13141518rsp_rcdid=203rsp_acc_id = 1065905,table=EXCURSIONS,field=,status=Successed,msg=Record Updated -
epo_id = 2593615 (Unique Guest ID = 13661366) Memory Usage: 155,676k
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269597-resmsg_rcdid =
13141518rsp_rcdid=6171277rsp_acc_id =
1065905,table=PREPOSTINGS,field=PREPOSTINGS_EMB_E,status=Failed,msg=Embark data is before - 16/11/2016
(Unique Guest ID = 13661366)
<2017-02-23 15:32:28>1<23/02/2017 15:32:28 PM>Response<HT>9-89269606-resmsg_rcdid =
```

Figure 4-25 - Sample Price Change message

Additional Information

The following section describes some functional feature that runs in the background.

Connections lost retry 10 times

When the connection is lost, the interface attempts to reconnect and display an error message in 'Error – Fidelio DB is down' in the Message tab of ResOnline application after retrying for ten times.

Date	Action	Description
13/12/2016 9:50:42 AM	Message	1-997210937-Interface Started - (8.00.0.0002)(LHOH-MY)(10.181.60.110) 13/12/
13/12/2016 9:50:50 AM	Message	13-997218585-Remove Log (RSL) Data Older than 14/10/2016
13/12/2016 9:50:50 AM	Message	13-997218601-0 Log (RSL) record(s) removed
13/12/2016 9:51:24 AM	Error	13-997252675-Fidelo DB Is Down 60 Memory Usage: 109,760k
13/12/2016 9:51:40 AM	Error	13-997268692-Fidelo DB Is Down 120 Memory Usage: 109,744k
13/12/2016 9:52:55 AM	Error	13-997343851-Fidelo DB Is Down 180 Memory Usage: 108,812k
13/12/2016 9:54:10 AM	Error	13-997419062-Fidelo DB Is Down 240 Memory Usage: 109,232k
13/12/2016 9:55:25 AM	Error	13-997494263-Fidelo DB Is Down 300 Memory Usage: 108,900k

Figure 4-26 - Connection lost retry

- Assuming the Refresh Interval is set to 60 seconds and the DB down time hits 300, this closes the application.
- The application prompts a command prompt screen whenever it restarts and closes the command prompt screen after the application restarts completely.

```

C:\Program Files (x86)\Oracle Hospitality Cruise\FC DGS Resonline.exe
C:\Program Files (x86)\Oracle Hospitality Cruise>choice /T 10 /C yn /D y /M "Wait for 10 seconds"
Wait for 10 seconds [Y,N]?
  
```

Prevent application from running multiple times from different PC

New handling has been added to prevent the application from being launched at multiple locations, and prompt a message on screen when the application is launch from another location. An allowance of 60 seconds is added before the application can be close.

Date	Action	Description
13/12/2016 11:12:43 AM	Message	1-1002131984-Interface Started - (8.00.0.0002)(LHOH-MY)(10.181.60.110) 13/12/2016 11:12:43 AM
13/12/2016 11:12:47 AM	Message	1-1002135882-Load Cabin into memory Memory Usage: 108,276k
13/12/2016 11:12:47 AM	Error	13-1002135977-FC DGS Resonline.exe is running at workstation SSOO-MY Memory Usage: 110,064k
13/12/2016 11:12:48 AM	Error	13-1002136983-FC DGS Resonline.exe is running at workstation SSOO-MY Memory Usage: 110,248k
13/12/2016 11:12:49 AM	Error	13-1002138007-FC DGS Resonline.exe is running at workstation SSOO-MY Memory Usage: 110,216k
13/12/2016 11:12:49 AM	Error	13-1002138007-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:49 AM	Error	13-1002138007-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:49 AM	Error	13-1002138007-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:49 AM	Error	13-1002138007-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:49 AM	Error	13-1002138007-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:49 AM	Error	13-1002138007-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:51 AM	Error	13-1002140034-FC DGS Resonline.exe is running at workstation SSOO-MY Memory Usage: 110,440k
13/12/2016 11:12:51 AM	Error	13-1002140034-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:51 AM	Error	13-1002140034-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:51 AM	Error	13-1002140034-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:51 AM	Error	13-1002140034-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:51 AM	Error	13-1002140034-FC DGS Resonline.exe is running at workstation SSOO-MY
13/12/2016 11:12:51 AM	Error	13-1002140034-FC DGS Resonline.exe is running at workstation SSOO-MY

Figure 4-27 - Program open in multiple location

Guest Picture Import

The application supports importing of guest picture from the XML file and insert the value into MSSG_GUEST_HISTORY field and stores the picture in SEC table. The picture cannot be updated after the Guest checks-in.

```
<?xml version="1.0"?>
- <GUESTDETAILS xmlns="http://www.fcruise.com/schemas/FConsol/DataSetGuestHistory.xsd"
  xsi:schemaLocation="http://www.fcruise.com/schemas/FConsol/DataSetGuestHistory.xsd C:\Users\Tester\Desktop\07-Nov-2016\GuestHistory.xsd"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  - <PASSENGER>
    <PASSENGERID>13661366</PASSENGERID>
    <FIRSTNAME>MICHAEL</FIRSTNAME>
    <BIRTH_DATE>1975-09-19</BIRTH_DATE>
    <SEX>F</SEX>
  - <IDENTIFICATION>
    <PASSENGERID>13661366</PASSENGERID>
    <DESCRIPTION>Passport</DESCRIPTION>
    <IDENTIFICATIONID>1000012232</IDENTIFICATIONID>
    <CARDNO>4567890</CARDNO>
    <ISSUE>1900-01-01</ISSUE>
    <EXPIRY>2014-09-19</EXPIRY>
    <COUNTRY>US</COUNTRY>
  </IDENTIFICATION>
  - <IMAGE>
    <PASSENGERID>13661366</PASSENGERID>
    <PICTURE>FFD8FFE000104A4649460001010000100010000FFD8004300030202030303030304030304050805050404050A070706080C
  </IMAGE>
</PASSENGER>
</GUESTDETAILS>
```

Figure 4-28 - Sample Picture String in XML file

Import Guest History

The application supports importing of guest history for analysis purpose and this includes transactions, item details, shore excursion booking, amenity and special requests.

When the XML content is uploaded and updates the RESERVATION_MSGS.MSSG_CONTENT and RESERVATION_MSGS.MSSG_GUEST_HISTORY of the same guest, the history value and request are shown in Management, Guest Handling, Guest History tab and Service Info tab respectively. The service request may be copied into current cruise. Refer to *Management User Guide* on how to copy service request.

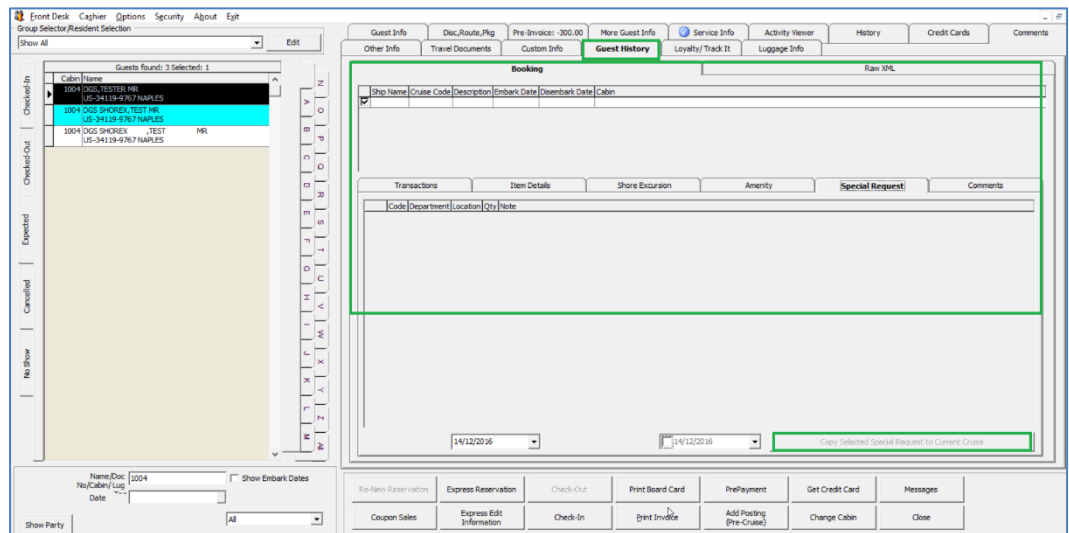


Figure 4-29 - Guest History Import

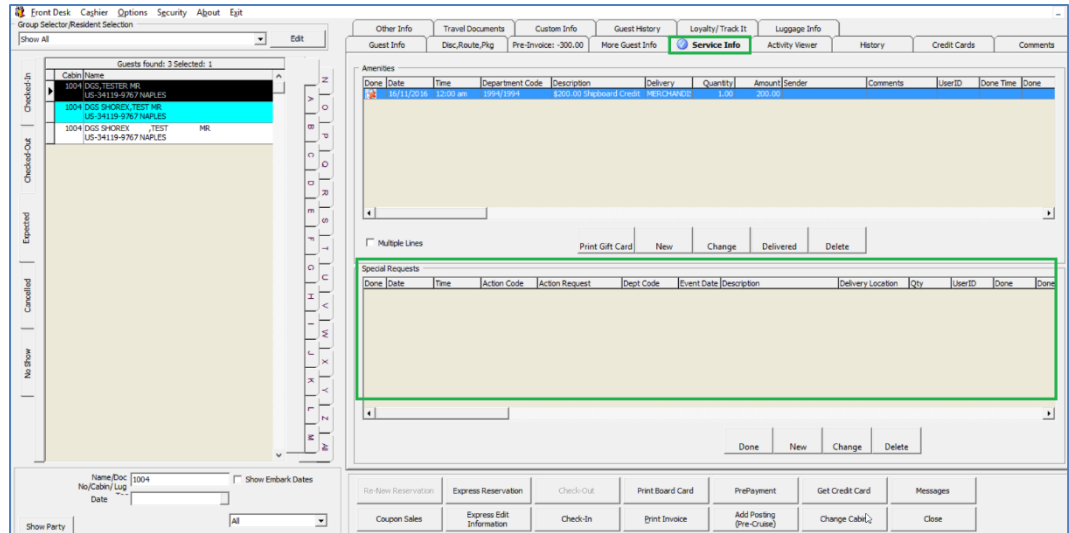


Figure 4-30 - Service Request Import

Insert EST_LANGUAGES to ESE_LANGUAGES

When the ESE_LANGUAGES is empty during import, the application replaces the value into this field when EST_NO=ESE_NO. Below is the sample log of the insertion.

```

SELECT * FROM est WHERE est_no = '5808511'
SELECT * FROM ese WHERE ese_no = '5808511' AND ese_date =
TO_DATE('2010-09-13','YYYY-MM-DD')

INSERT INTO ese (ese_no, ese_date, ese_name, ese_comment,
ese_clothes, ese_minper, ese_maxper, ese_maxper_adult ,
ese_maxper_child, ese_fromtime, ese_totime, ese_adddays,
ese_meettime, ese_meetpoint, ese_port, ese_price,
ese_price_child , ese_price_pck_adult, ese_price_pck_child,
ese_cost_adult, ese_cost_child, ese_pos_dept, ese_tax1_dept,
ese_tax1_value , ese_tax1_type, ese_tax2_dept, ese_tax2_value,
ese_tax2_type, ese_cancel_dept, ese_cancel_value,
ese_cancel_type , ese_weight, ese_overweight_value,
ese_overweight_type, ese_duration, ese_categories,
ese_group_id, ese_languages , ese_overnighttour,
ese_promo_disable, ese_promo_disc_deviation, ese_no_2,
ese_moviefile, ese_audiofile, ese_ticket_rpt, ese_htmlfile)
VALUES ('5808511',TO_DATE('2010-09-13','YYYY-MM-DD'),'Peter Port
Private Touring -
Ha',NULL,NULL,0,1,0,0,'00:07','00:37',0,NULL,0,'GBSPT',299,0,0,
0,0,0,'20004',NULL,0,NULL,NULL,0,NULL,'41000',10,'P',10,50,'P',
'00:30',NULL,NULL,'ET',0,0,0,NULL,NULL,NULL,'EXC01TICKET',NULL

```